



# Investor Presentation

1Q'23

## Forward Looking Statements

Certain statements and information in this presentation may constitute “forward-looking statements” within the meaning of the Private Securities Litigation Reform Act of 1995, including, among others, statements regarding (i) our expectations about our intrinsic value or our prospects for growth and value creation and (ii) our financial outlook, position, strategies, goals, and expectations. Terms such as “anticipate,” “believe,” “could,” “estimate,” “expect,” “forecast,” “foresee,” “intend,” “may,” “plan,” “predict,” “project,” “scheduled,” “should,” “would,” and similar expressions and the negatives of such terms are intended to identify forward-looking statements. These statements are based on management’s beliefs, assumptions, and expectations based on currently available information, are not guarantees of future performance, and involve certain risks and uncertainties (some of which are beyond our control). Although we believe that the expectations reflected in these forward-looking statements are reasonable as and when made, we cannot provide assurance that our expectations will prove to be correct. Actual outcomes and results could materially differ from what is expressed, implied, or forecasted in these statements due to a number of factors, including, but not limited to: unfavorable terms of, or the inability to reach agreement on, future collective bargaining agreements or a workforce stoppage by our employees covered under ABF Freight’s collective bargaining agreement; the effects of a widespread outbreak of an illness or disease, including the COVID-19 pandemic, or any other public health crisis, as well as regulatory measures implemented in response to such events; external events which may adversely affect us or the third parties who provide services for us, for which our business continuity plans may not adequately prepare us, including, but not limited to, acts of war or terrorism, or military conflicts; data privacy breaches, cybersecurity incidents, and/or failures of our information systems, including disruptions or failures of services essential to our operations or upon which our information technology platforms rely; interruption or failure of third-party software or information technology systems or licenses; untimely or ineffective development and implementation of, or failure to realize the potential benefits associated with, new or enhanced technology or processes, including the pilot test program at ABF Freight and our investments in human-centered remote operation software; the loss or reduction of business from large customers; the timing and performance of growth initiatives and the ability to manage our cost structure; the cost, integration, and performance of any recent or future acquisitions, including the acquisition of MoLo Solutions, LLC, and the inability to realize the anticipated benefits of the acquisition within the expected time period or at all; maintaining our corporate reputation and intellectual property rights; nationwide or global disruption in the supply chain resulting in increased volatility in freight volumes; competitive initiatives and pricing pressures; increased prices for and decreased availability of new revenue equipment, decreases in value of used revenue equipment, and higher costs of equipment-related operating expenses such as maintenance, fuel, and related taxes; availability of fuel, the effect of volatility in fuel prices and the associated changes in fuel surcharges on securing increases in base freight rates, and the inability to collect fuel surcharges; relationships with employees, including unions, and our ability to attract, retain, and upskill employees; union employee wages and benefits, including changes in required contributions to multiemployer plans; availability and cost of reliable third-party services; our ability to secure independent owner operators and/or operational or regulatory issues related to our use of their services; litigation or claims asserted against us; governmental regulations; environmental laws and regulations, including emissions-control regulations; default on covenants of financing arrangements and the availability and terms of future financing arrangements; our ability to generate sufficient cash from operations to support significant ongoing capital expenditure requirements and other business initiatives; self-insurance claims and insurance premium costs; potential impairment of goodwill and intangible assets; general economic conditions and related shifts in market demand that impact the performance and needs of industries we serve and/or limit our customers’ access to adequate financial resources; increasing costs due to inflation and rising interest rates; seasonal fluctuations, adverse weather conditions, natural disasters, and climate change; and other financial, operational, and legal risks and uncertainties detailed from time to time in ArcBest Corporation’s public filings with the Securities and Exchange Commission (“SEC”).

For additional information regarding known material factors that could cause our actual results to differ from those expressed in these forward-looking statements, please see our filings with the SEC, including our Annual Report on Form 10-K, Quarterly Reports on Form 10-Q, and Current Reports on Form 8-K.

Readers are cautioned not to place undue reliance on forward-looking statements, which speak only as of the date hereof. We undertake no obligation to publicly update or revise any forward-looking statements after the date they are made, whether as a result of new information, future events, or otherwise.

# PROFILE OF AN INDUSTRY LEADER

**100**

Years of transportation and logistics experience

**#1**

Safety award winner in the industry

**>98%**

Coverage of United States

**~240**

Asset-Based North American service centers

**~28K**

Owned revenue equipment

**TOP 15**

U.S. Truckload Broker

**95K+**

Approved contract carriers

**ArcBest**

1923

CELEBRATING 100 YEARS

2023



**HEART OF 100**  
1923 ArcBest 2023

**ArcBest 100 Employee Stories**

Priscilla Fink, Regional Administrative Assistant

“It is one big team. Everyone is willing to help or find you that person who can help solve a problem.”



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# Our 100<sup>th</sup> Anniversary: The Heart of 100

**HEART OF 100**  
1923 ArcBest 2023

**This Month in Company History**

As we celebrate our 100<sup>th</sup> anniversary, we'll be highlighting people, moments and milestones that helped shape the company. Watch your inbox for monthly history highlights, and join us as we reflect on our journey to the Heart of 100.

**JANUARY**

- Jan. 19, 1955 — Two employees (hester J.L. Barlow and road driver C.F. Waters) save several families from a fire in Pine Bluff, Ark. Read the [2023 Business Update on Shawnee!](#)
- Jan. 1, 1967 — Arkansas Best Corporation is formed.
- Jan. 2, 1970 — The company starts its long-awaited operations in upper New York state, with direct service to Albany, Buffalo, Rochester and Syracuse.
- January 1976 — The company purchases Flanders Manufacturing, a Fort Smith, Ark.-based case goods company.
- January 1974 — The company opens a sales office in Montreal, continuing our expansion into Canada.
- January 1978 — ABE Freight opens a service center in Harrisburg, Pa.
- Jan. 1, 1979 — With the purchase of Havop Freight Lines, ABE Freight becomes one of 12 transportation major carriers, growing overnight from the 22nd largest U.S. trucking company to the 8th largest.
- January 1985 — ABE Freight starts doing business in Hawaii.
- January 1983 — President Robert A. Young III announces formation of Best Logistics Inc., a new ABE subsidiary, offering economic analysis services for the company as well as customized, third-party logistics to companies seeking management of inventory, order processing, warehousing and distribution, transportation and information systems design.
- January 1994 — The company breaks ground for a new five-story headquarters on Old Greenwood Road in Fort Smith, Ark.
- Jan. 31, 2008 — Robert A. Young III retires as CEO after a 42-year career. He remains as chairman of the board until 2016.
- January 2010 — Judy R. McReynolds is named president and CEO of the company. McReynolds is the first woman CEO of a publicly traded company in Arkansas.
- Jan. 3, 2011 — ABE Freight continues global expansion, becoming the first American trucking company to provide seamless, single-point door delivery for customers shipping to the Dominican Republic.

ArcBest Communications Team | ArcBest® | 1100pm@arcbest.com  
\*The information contained in this email is for internal purposes only.



# Broad Suite of Logistics Solutions and Services

*ArcBest*



Truckload



Premium Logistics



Less-than-Truckload



Managed Transportation



Expedite & Time Critical



International Air & Ocean



Supply Chain Optimization



Product Launch



Final Mile



Retail Logistics

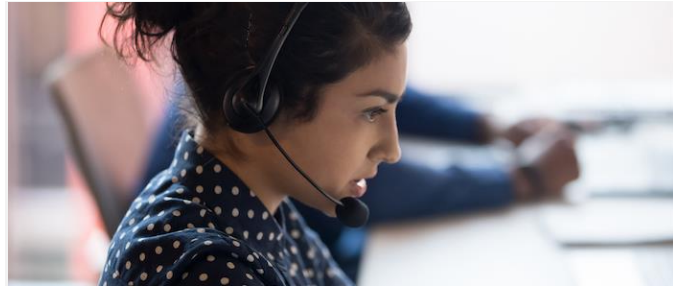


Trade Show Shipping



Warehousing

# AN INTEGRATED LOGISTICS COMPANY



**45%** of revenue from logistics in 2022 versus 7% in 2009

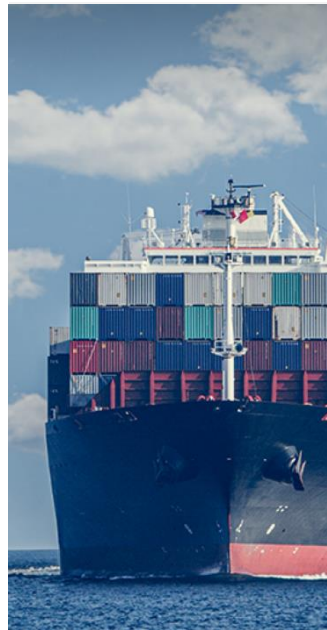
Ongoing investment in technology and equipment

Realignment and enhanced market approach under the ArcBest brand in 2017

**5** Five key logistics acquisitions since 2012



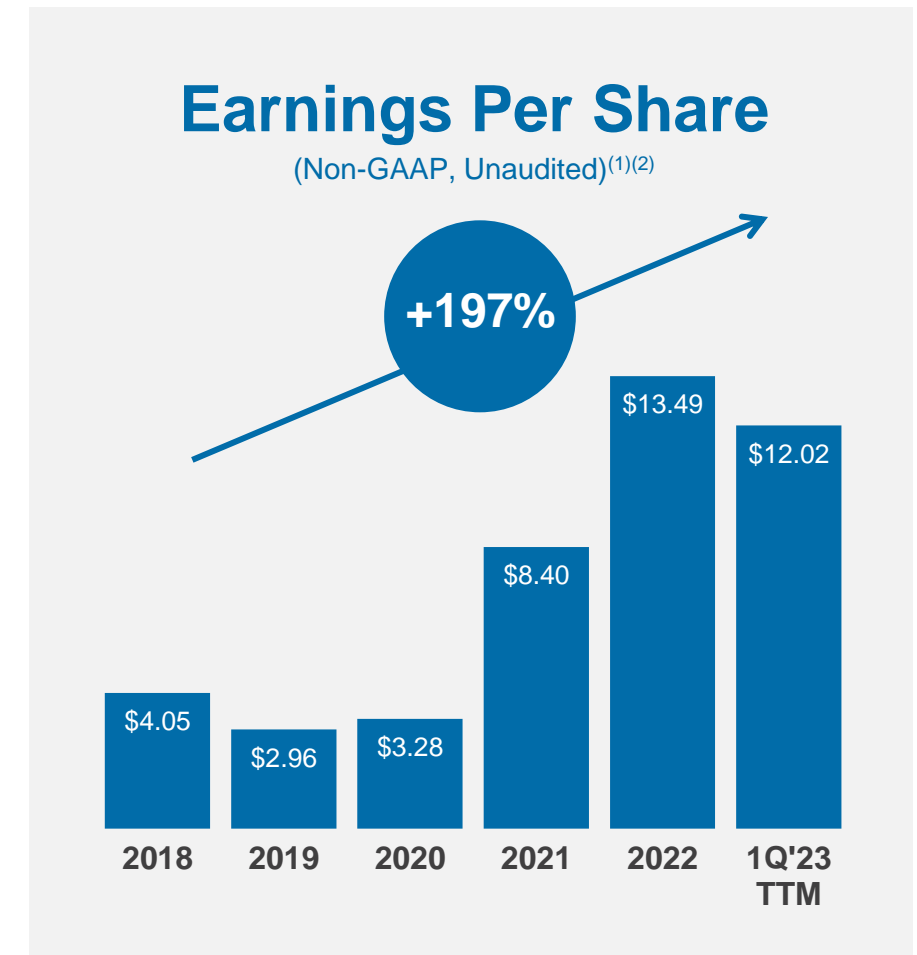
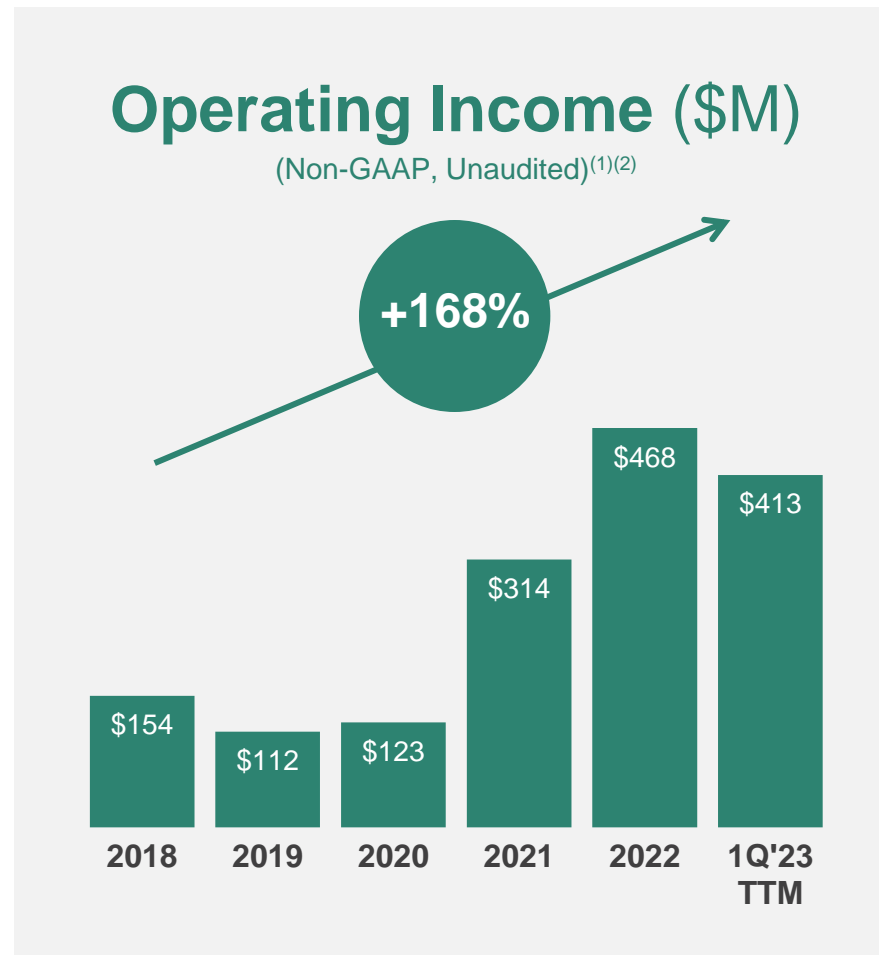
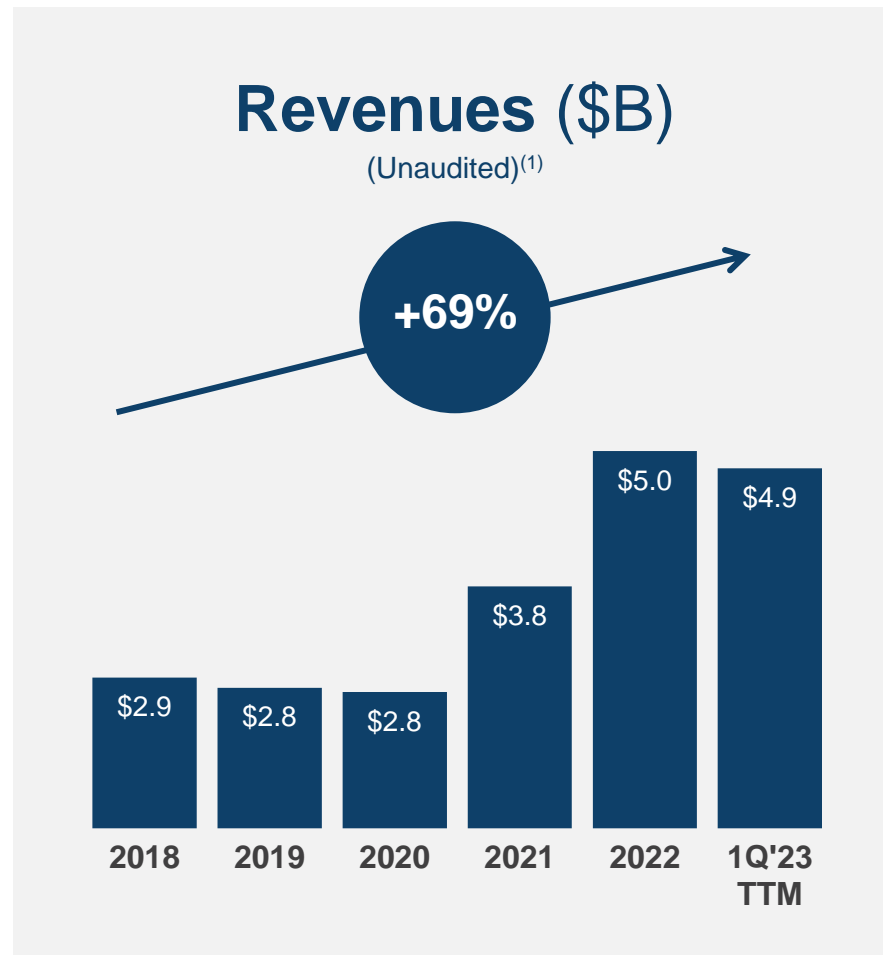
Opportunistic addition of transactional LTL-rated shipments and innovative asset-based space-based pricing



Creative problem solvers with a strong focus on best-in-class customer experience

# Strategy in Action

## Our strategy is delivering solid results

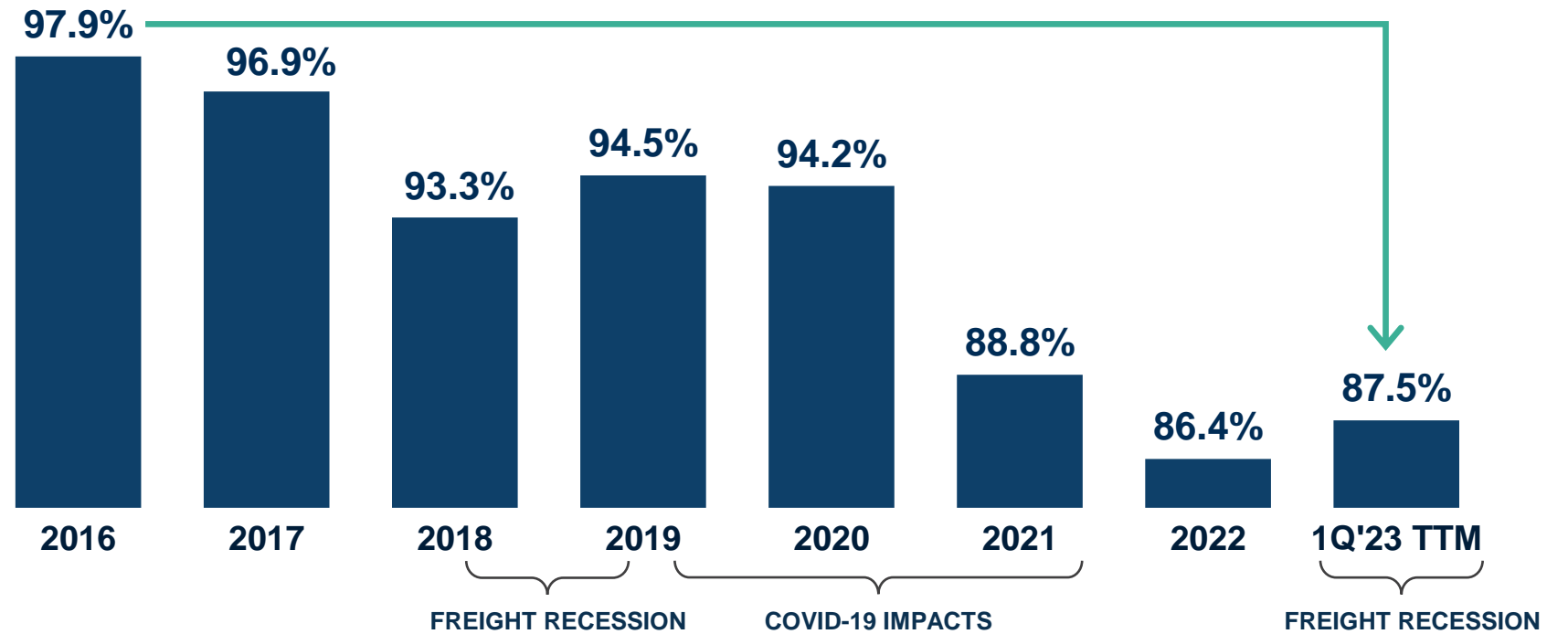


1) On February 28, 2023, the Company sold FleetNet America, Inc. ("FleetNet"), a wholly owned subsidiary of the Company. Historical results of FleetNet have been excluded from results for all periods presented.  
2) See Reconciliations of GAAP to non-GAAP Financial Measures in the Additional Information section of this presentation.

## Strategy in Action

# Improvement in Asset-Based Operating Ratio<sup>(1)</sup> (Non-GAAP)

(1) Operating Ratio adjusted for certain unusual items. See Reconciliations of GAAP to non-GAAP Financial Measures in the Additional Information section of this presentation.



**1,040 bps  
IMPROVEMENT**  
Compared to 2016





# At the Center of our Company: A VALUES-DRIVEN CULTURE

## Creativity

We create solutions

## Integrity

We do the right thing

## Collaboration

We work together

## Growth

We grow our people and our business

## Excellence

We exceed expectations

## Wellness

We embrace total health

**ArcBest**



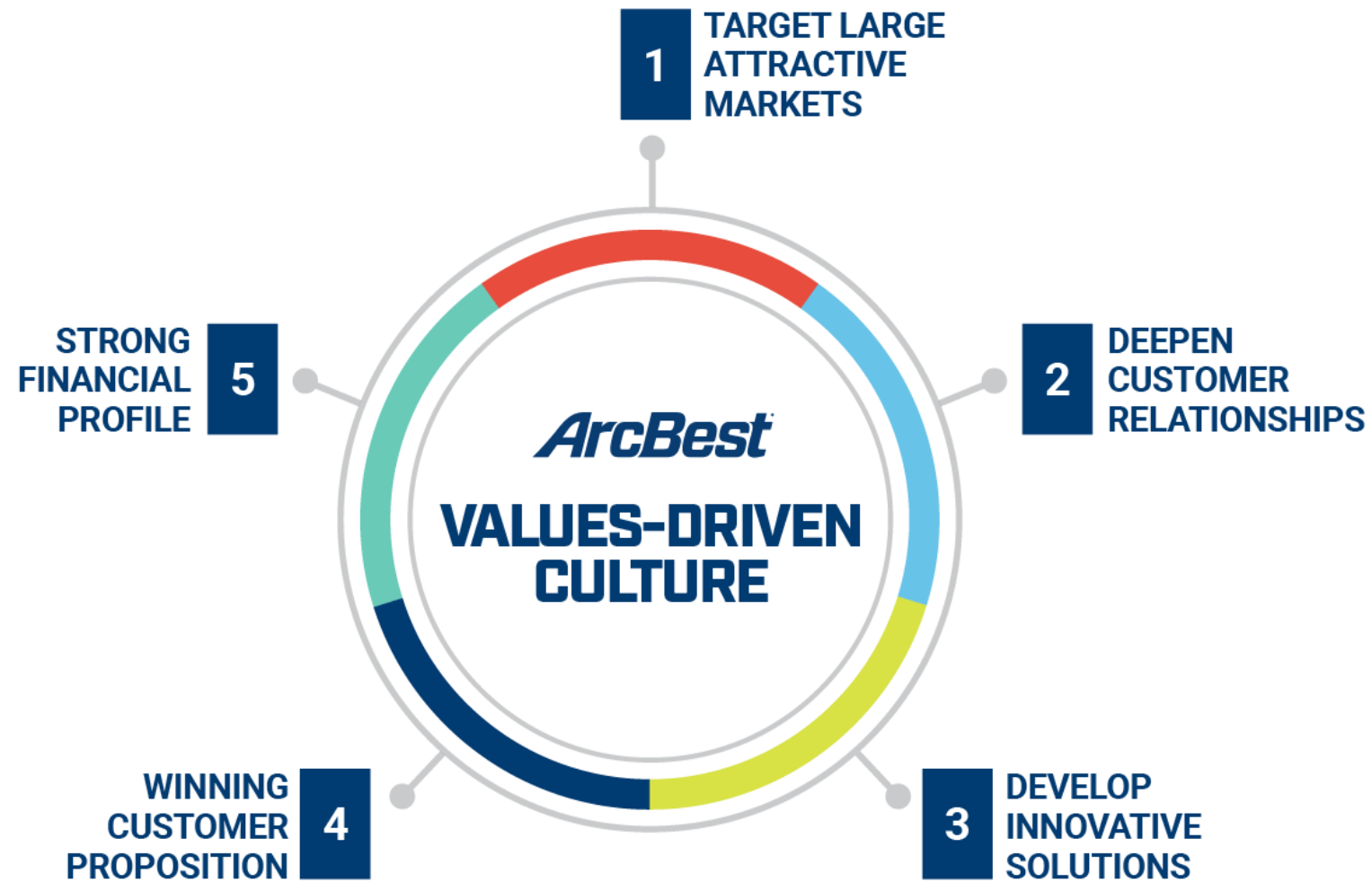
## ESG

# Environmental, Social And Corporate Governance



- AA rating by MSCI distinguishes ArcBest as a leader in ESG among transportation and logistics peers
- Recognized as one of America's Best Employers for Diversity by Forbes and Statista
- 61% of new employees identified as diverse in 2022
- \$1 million investment in the Peak Innovation Center, a regional career and technology center in Fort Smith, AR
- Partnered with Integrate Autism Employment Advisors to foster a neuroinclusive workforce
- 2023 VETS Indexes 4 Star Employer
- Awarded a Bronze medal for our 2022 sustainability rating by EcoVadis which put ArcBest in the top half of all companies and industries rated across the world
- 2022 Inbound Logistics Green 75 Supply Chain Partner
- Signed DOT's Transportation Leaders Against Human Trafficking pledge
- Established GHG emissions measurement task force and advanced to focus on Scope 3 emissions
- 2021 SmartWay Excellence Award (ABF Freight, 5-time winner)
- Established Employee Resource Groups
- Established Environmental Policy
- Hosted an internal innovative competition with a focus on reducing our industry's impact on the environment
- Designated Corporate Social Responsibility Manager and ESG Program Manager

# LEVERAGING A DIFFERENTIATED BUSINESS MODEL



# POSITIONED IN LARGE MARKETS

Less-than-Truckload



\$53B

Expedite Shipping



\$5B

Domestic Transportation Management



\$139B

Warehousing & Distribution



\$55B

Premium Logistics



\$20B

International Shipping



\$127B

Moving Services



\$24B

Final Mile



\$13B

ArcBest Opportunity:

~\$436B

**ArcBest**

1923

CELEBRATING 100 YEARS

2023





TARGET LARGE  
ATTRACTIVE MARKETS

DEEPEN CUSTOMER  
RELATIONSHIPS

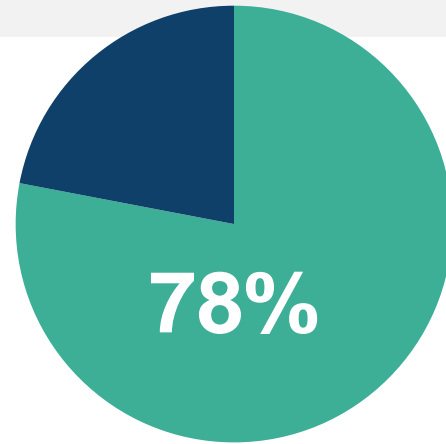
DEVELOP INNOVATIVE  
SOLUTIONS

WINNING CUSTOMER  
PROPOSITION

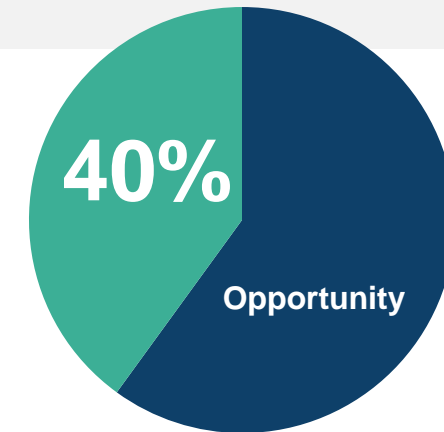
STRONG FINANCIAL  
PROFILE

**ArcBest**

# Large Cross-Sell Opportunity



78% percent of customers  
*indicate a need of*  
more than one  
logistics service offered  
by ArcBest



40% percent of customers  
*leverage*  
more than one  
logistics service offered  
by ArcBest





TARGET LARGE  
ATTRACTIVE MARKETS

DEEPEN CUSTOMER  
RELATIONSHIPS

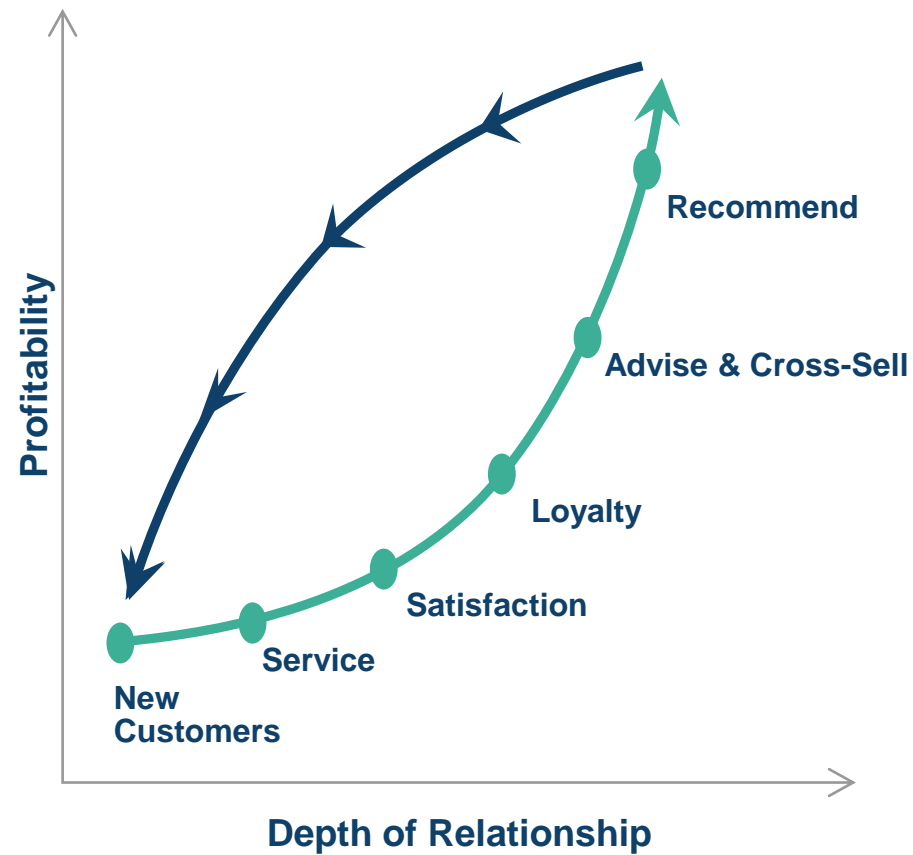
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STRONG FINANCIAL  
PROFILE

**ArcBest**

## Our Focus:



## Deepening Customer Relationships

- ✓ Higher customer retention rates
- ✓ Higher profitability
- ✓ Greater share of customer business
- ✓ Increased customer referrals
- ✓ Facilitates increased growth rates in primary service offering



## ARCBEST'S CUSTOMER-LED STRATEGY YIELDS RESULTS

**>5X**

Revenue per account is over 5X higher on cross-sold accounts

**9%**

Retention rates are 9 percentage points higher on cross-sold accounts

**>75%**

Over 75% of revenue came from digitally connected customers

**>60%**

Over 60% of our customers who use asset-light services also utilize our asset-based services

**>4X**

Profit per account is over 4X higher on cross-sold accounts



TARGET LARGE ATTRACTIVE MARKETS

DEEPEN CUSTOMER RELATIONSHIPS

DEVELOP INNOVATIVE SOLUTIONS

WINNING CUSTOMER PROPOSITION

STRONG FINANCIAL PROFILE



# Investments in Innovation

## CUSTOMER EXPERIENCE



- **Customer engagement focus:**
  - Voice of the customer
  - Customer analytics
- **Online access to all ArcBest services through arcb.com**
- **Robust API/EDI connectivity**

## CAPABILITIES



- **Serving shippers and capacity providers in the channels they desire**
- **Seamless access to multiple service options quoted on one shipment request**
- **Pricing intelligence**

## CAPACITY



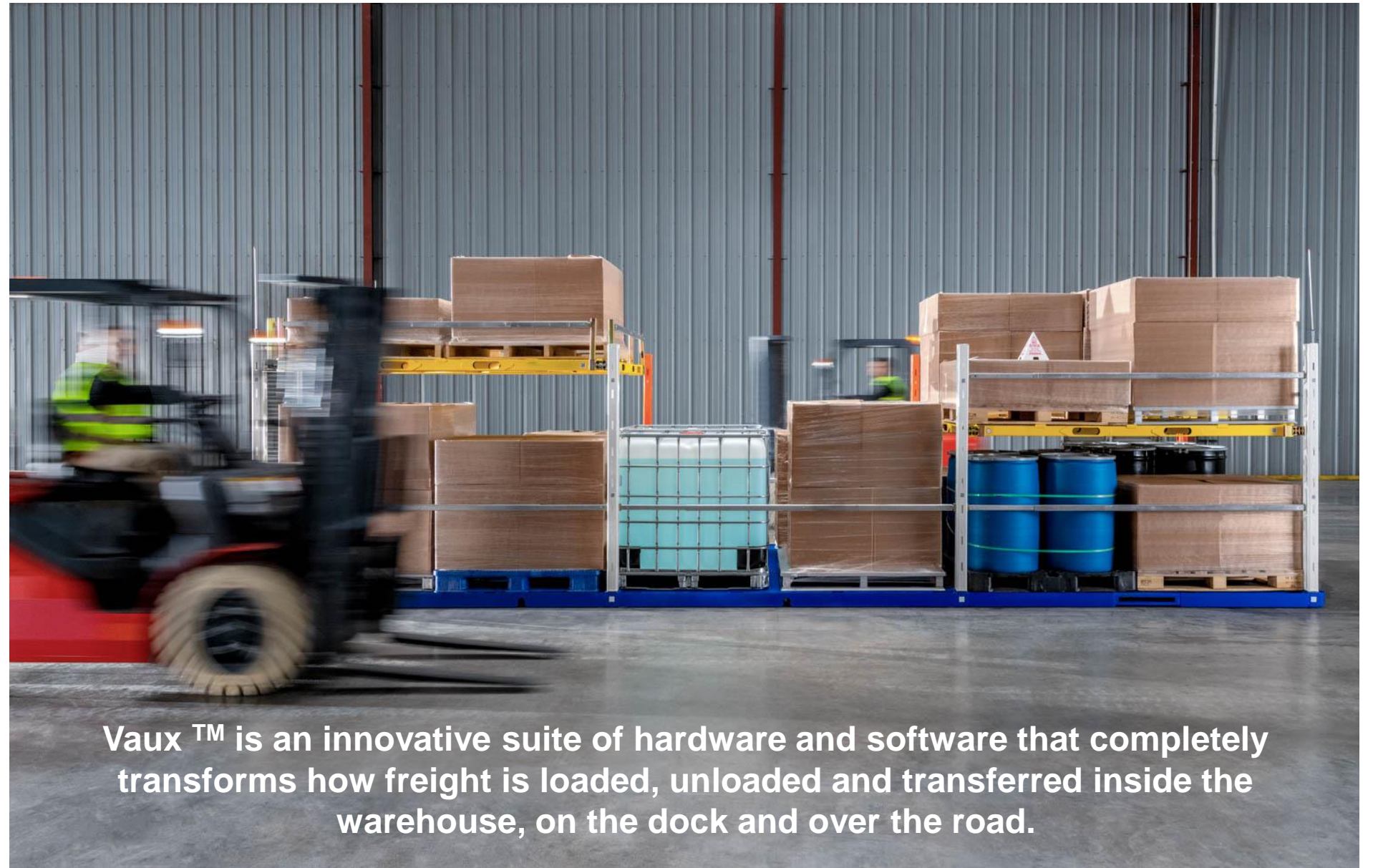
- **Digital connectivity to capacity sources**
- **Algorithmic matching of capacity sources to shipments**
- **Asset-based optimization**





## Driving Innovation

# Developed and launched industry game changing innovation in Vaux – a new Freight Movement System



Vaux™ is an innovative suite of hardware and software that completely transforms how freight is loaded, unloaded and transferred inside the warehouse, on the dock and over the road.





TARGET LARGE  
ATTRACTIVE MARKETS

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**ArcBest**

# Investments in Innovation

## PILOT TEST PROGRAM AT ABF FREIGHT

### WHAT IT IS

Patented handling equipment, software and a patented process to load and unload trailers

### HOW IT WORKS

Full freight loads are pulled out of the trailer onto the facility floor and are accessible from multiple points

### PILOT PROGRESS

Distribution Center Vaux pilot testing began in Kansas City in August 2020. A new warehouse distribution center in Salt Lake City was completed in early 2023 and additional Vaux pilot testing is being conducted.

## Potential Benefits:

- ✓ Improved transit performance
- ✓ Reduced cargo claims
- ✓ Reduced injuries
- ✓ Faster employee training
- ✓ Better customer experience



# ArcBest Investment in Phantom Auto

TARGET LARGE  
ATTRACTIVE MARKETS

DEEPEN CUSTOMER  
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STRONG FINANCIAL  
PROFILE

**ArcBest**

## \$25M

On January 19, 2022, ArcBest announced our \$25M investment in Phantom Auto, the leading provider of human-centered remote operation software.

This investment reflects ArcBest's vision of great people leveraging smart technology to strengthen performance and relationships to benefit all of our stakeholders, including our shareholders.

## ABOUT PHANTOM AUTO

Phantom Auto is solving fundamental challenges facing the supply chain industry, and this investment aligns perfectly with ArcBest's commitment to advancing a culture of innovation and enabling a more efficient and sustainable supply chain.

## ARCBEST TECHNOLOGIES

ArcBest's investment in Phantom Auto is championed by our technology company, ArcBest Technologies, which is focused on delivering custom-built, disruptive solutions that move the global supply chain forward.

## \$150M

ArcBest invests nearly \$150 million annually on technology and innovation, with half of this budget dedicated exclusively to strategic growth and transformative initiatives like those developed at Phantom Auto.



# Winning Customer Proposition


*ArcBest*




**Solves my logistics and transportation challenges**

**Is a trusted provider and partner**

**Makes it easy to do business**


 **Customer visibility and access to vital information**

 **Unmatched assured capacity options**

 **Digital channels & tools**

 **Broad logistics service offerings**

 **Supply chain optimization**

 **Personal relationships**

 **Culture that empowers creative problem solvers**

 **Reputation of excellence for 100 years**

 **Integrated solutions**

TARGET LARGE ATTRACTIVE MARKETS

DEEPEN CUSTOMER RELATIONSHIPS

DEVELOP INNOVATIVE SOLUTIONS

WINNING CUSTOMER PROPOSITION

STRONG FINANCIAL PROFILE

*ArcBest*

1923

CELEBRATING 100 YEARS

2023





# Integrated Logistics Provider

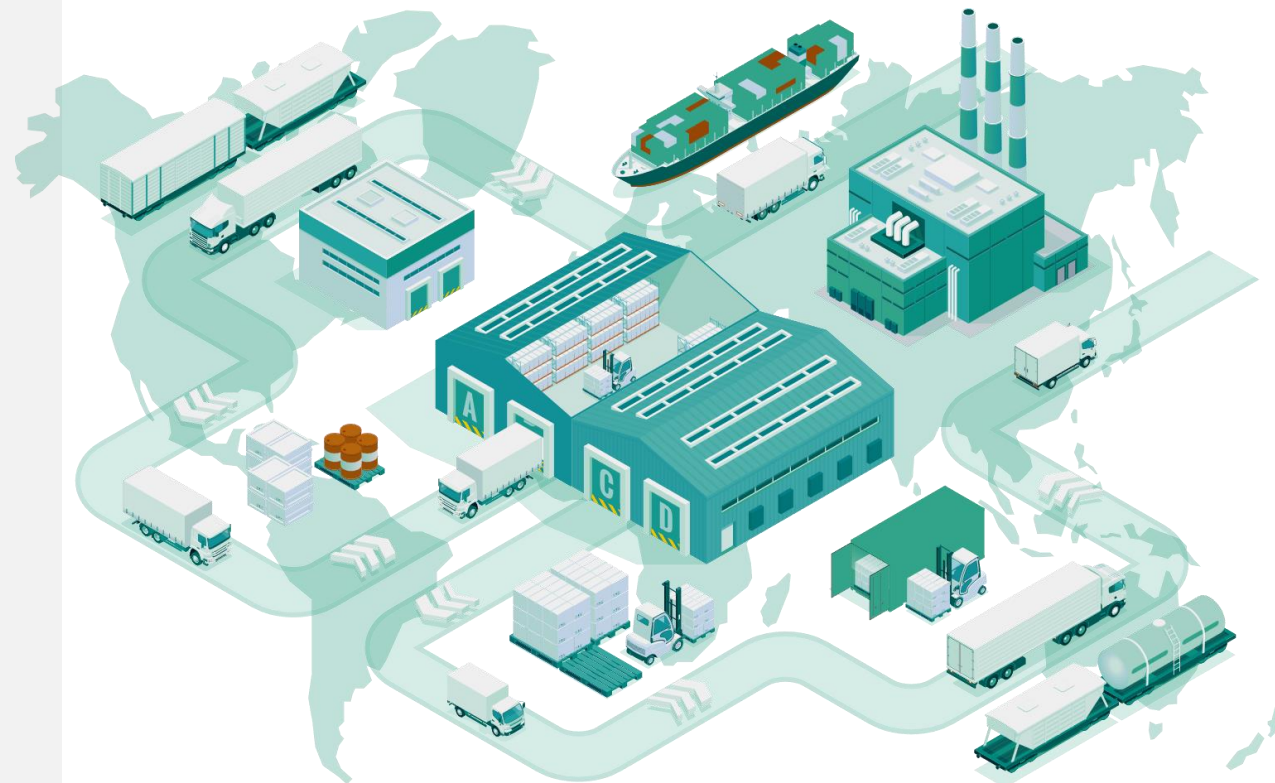
TARGET LARGE  
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## FULL SUPPLY CHAIN SOLUTIONS

- 1 International shipping from warehouse to port
- 2 Managed transportation options for vendor consolidation at port
- 3 Multiple transportation options from port to warehouses
- 4 TL, LTL, and Expedite options from warehouse to customer locations
- 5 Final Mile services for end-customer deliveries



# BALANCED APPROACH TO CAPITAL ALLOCATION

Strong business performance enables ArcBest to reinvest in the business and provide returns to shareholders while maintaining a solid balance sheet and investment-grade credit metrics.

## Reinvesting in the Business

Expect 2023 Net Capital  
Expenditures of \$300M - \$325M

- Part of a multi-year investment plan for equipment, real estate, innovation and technology — structured for cost optimization, revenue growth and enhanced work environment

## Dividends & Share Repurchases

### Increased share repurchase:

- Recent sale of FleetNet further supports the return of capital to ArcBest's shareholders
- Year-to-date settled share purchases through 4/28/23, including those purchased pursuant to a 10b5-1 agreement, equaled ~326K shares for \$30M
- \$95 million remains available under the current repurchase authorization for future common share purchases (as of 4/28/23)

Currently paying a \$0.12/share quarterly dividend

## M&A Strategies

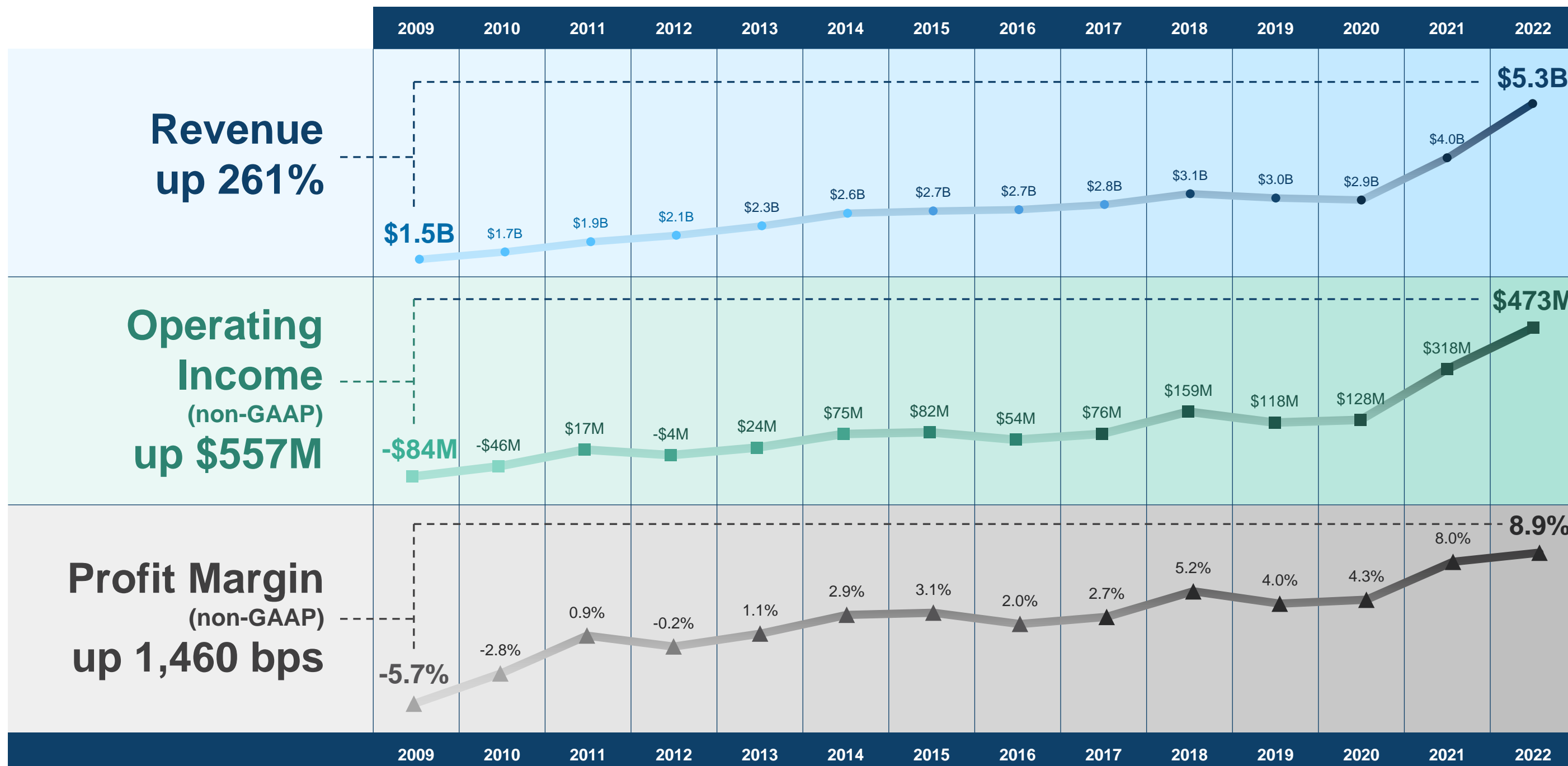
Accelerate progress toward strategic goals by adding capabilities and scale to more effectively serve our customers

Look for strong culture fit, experienced leadership team and a pathway to return

# Three-Point Strategy Continues to Deliver Shareholder Value & Drive Business Growth



# ACCELERATING PERFORMANCE OVER SUSTAINED PERIOD



Non-GAAP operating income and profit margin have been restated to be consistent with current financial statement presentation and non-GAAP measures.



# The ArcBest Advantage ...

# ... Drives Superior Results

 <b>Integrated Services</b>	<b>True integrated logistics partner in a growing \$400B+ transportation &amp; logistics market</b>
 <b>Differentiated Resources</b>	<b>Differentiated &amp; difficult to replicate capacity resources with industry leading capabilities</b>
 <b>Innovative Spirit</b>	<b>Proven track record of innovative advancement throughout our 100-year history</b>

<b>Unmatched Market Visibility</b> <b>Shipment-level visibility to \$25+ billion</b> of annualized customer spend allows for intelligent pricing and network and mode optimization
<b>Demonstrated Revenue-Enhancing Benefits</b> ~\$500 million annually of cross-sold revenue 40% of customers utilize more than one ArcBest service
<b>Strong Customer Relationships</b> 100% retention rate from top 50 customers 80% of revenue from customers with 10+ year relationship
<b>Innovative Solutions</b> Value-enhancing solutions with Vaux, U-Pack, dynamic pricing and space-based pricing 75% of revenue comes from digitally connected customers, enabling scalable growth and efficiency
<b>Solid Returns</b> 27.4% return on capital employed (ROCE <sup>(1)</sup> )

1) ROCE is shown on a non-GAAP basis for the rolling 12-month period ending 12/31/22.

# Compelling Investment Opportunity

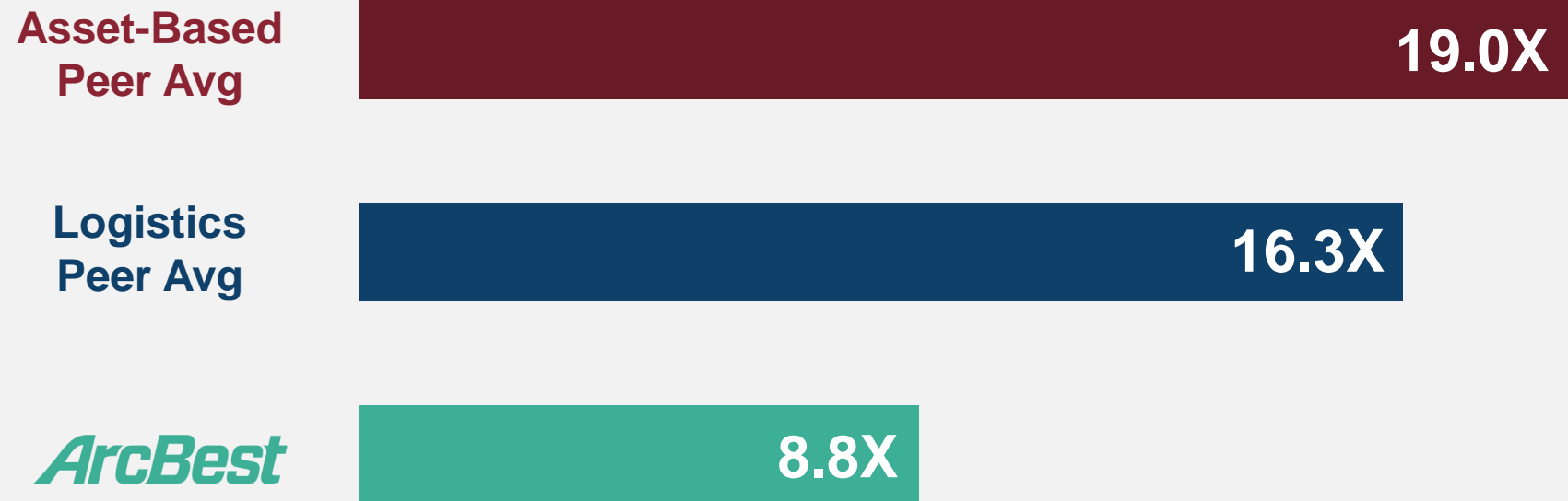
- ✓ **Competitive Moat**
- ✓ **100 Years of Logistics Experience**
- ✓ **Sustainability Leader**
- ✓ **Effective Capital Allocation Strategy**
- ✓ **Significant Growth and Efficiency Opportunities**
- ✓ **Attractive Valuation**



Current Low Valuation

Set to Improve as Strategy Execution Advances

## Price to Earnings (BASED ON FY2024 CONSENSUS ESTIMATES)



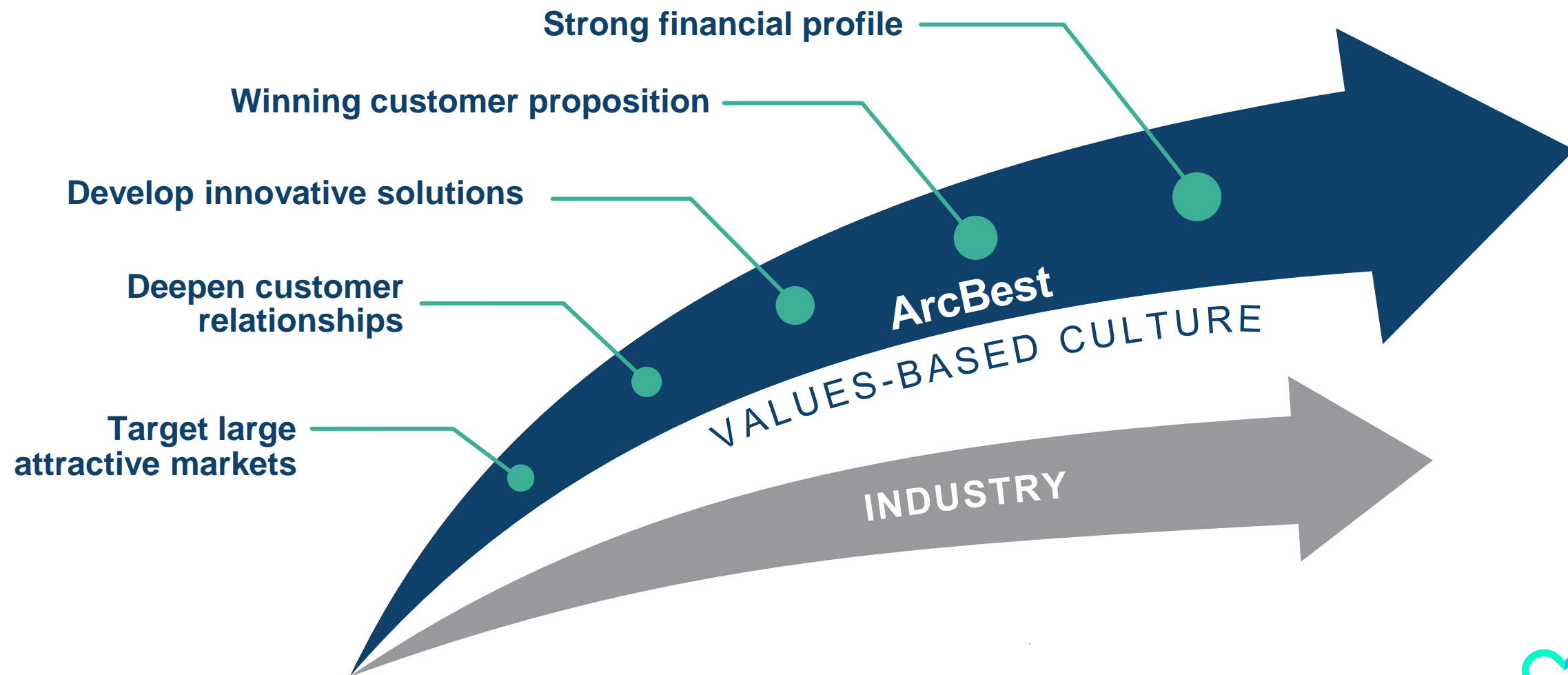
- Asset-Based peers include Old Dominion, Saia and XPO
- Logistics peers include C.H. Robinson, Hub Group, J.B. Hunt, Landstar and Schneider

Based on closing stock price on March 31, 2023, and full year 2024 consensus earnings per share estimates.



IN SUMMARY

# Why ArcBest Will Continue to Outperform



# ADDITIONAL INFORMATION

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2023



# ArcBest Consolidated

## (continuing operations)<sup>(1)</sup>

(Unaudited)

Millions (\$000,000)	Three Months Ended 3/31/23	Three Months Ended 3/31/22	Per Day % Change	Twelve Months Ended 12/31/22	Twelve Months Ended 12/31/21	Per Day % Change
<b>Revenue</b>	\$1,106.1	\$1,268.1	(13.5%)	\$5,029.0	\$3,763.5	33.6%
<b>Non-GAAP Operating Income<sup>(2)</sup></b>	51.9	106.7		468.1	314.1	
<b>Non-GAAP Net Income<sup>(2)</sup></b>	\$ 39.5	\$ 78.2		\$ 344.8	\$ 224.9	
<b>Non-GAAP Earnings per share<sup>(2)</sup></b>	\$ 1.58	\$ 3.02		\$ 13.49	\$ 8.40	



- 1) Historical results of FleetNet have been excluded from results for all periods presented, and reclassifications have been made to the prior-period financial statements to conform to current-year presentation.  
 2) Operating Income, Net Income and Earnings Per Share are adjusted for certain unusual items. See the following slide for a reconciliation of the Non-GAAP figures presented above to GAAP financial measures.

# Reconciliations of GAAP to Non-GAAP Financial Measures (Unaudited)

- 1) Represents costs associated with the freight handling pilot test program at ABF Freight and initiatives to optimize our performance through technological innovation, including costs related to our investment in human-centered remote operation software.
- 2) Represents the amortization of acquired intangible assets in the Asset-Light segment.
- 3) Represents increase in fair value of the contingent earnout consideration recorded for the MoLo acquisition.
- 4) Gain relates to the sale of the labor services portion of the Asset-Light segment's moving business in second quarter 2021, including the contingent amount recognized in second quarter 2022 when the funds were released from escrow.
- 5) Represents a one-time, noncash charge for enhancements to our nonunion vacation policy which were effective third quarter 2022.
- 6) Represents costs associated with the acquisition of MoLo.
- 7) Non-GAAP amounts are calculated in total and may not equal the sum of the GAAP and the non-GAAP adjustments due to rounding.
- 8) Represents recognition of the tax impact for the vesting of share-based compensation.
- 9) The year ended December 31, 2022, includes the amount recognized in the tax provision during fourth quarter 2022 to adjust estimated amounts recognized during 2022 for the research and development tax credit related to the tax year ended February 28, 2022. It also includes amounts related to the alternative fuel tax credit for the year ended December 31, 2021, which were recorded in third quarter 2022. The year ended December 31, 2021, amounts represent a research and development tax credit recognized in the tax provision during fourth quarter 2021 which relates to the tax year ended February 28, 2021.



## ARCBEST CORPORATION - CONSOLIDATED Millions (\$000,000), except per share data

	Three Months Ended		Twelve Months Ended	
	3/31/2023	3/31/2022	12/31/2022	12/31/2021
<b>Operating Income from Continuing Operations</b>				
<b>Amounts on a GAAP basis</b>	<b>\$ 21.2</b>	<b>\$ 92.9</b>	<b>\$ 394.5</b>	<b>\$ 277.0</b>
Innovative technology costs, pre-tax <sup>(1)</sup>	12.5	9.7	40.8	32.8
Purchase accounting amortization, pre-tax <sup>(2)</sup>	3.2	3.2	12.9	5.3
Change in fair value of contingent consideration, pre-tax <sup>(3)</sup>	15.0	0.8	18.3	-
Gain on sale of subsidiary, pre-tax <sup>(4)</sup>	-	-	(0.4)	(6.9)
Nonunion vacation policy enhancement, pre-tax <sup>(5)</sup>	-	-	2.0	-
Transaction costs, pre-tax <sup>(6)</sup>	-	-	-	6.0
<b>Non-GAAP amounts <sup>(7)</sup></b>	<b>\$ 51.9</b>	<b>\$ 106.7</b>	<b>\$ 468.1</b>	<b>\$ 314.1</b>
<b>Net Income from Continuing Operations</b>				
<b>Amounts on a GAAP basis</b>	<b>\$ 18.8</b>	<b>\$ 68.0</b>	<b>\$ 294.6</b>	<b>\$ 210.5</b>
Innovative technology costs, after-tax (includes related financing costs) <sup>(1)</sup>	9.5	7.3	30.8	24.9
Purchase accounting amortization, after-tax <sup>(2)</sup>	2.4	2.4	9.6	3.9
Change in fair value of contingent consideration, after-tax <sup>(3)</sup>	11.3	0.6	13.6	-
Gain on sale of subsidiary, after-tax <sup>(4)</sup>	-	-	(0.3)	(5.4)
Nonunion vacation policy enhancement, after-tax <sup>(5)</sup>	-	-	1.5	-
Transaction costs, after-tax <sup>(6)</sup>	-	-	-	4.4
Life insurance proceeds and changes in cash surrender value	(1.5)	0.8	2.7	(4.1)
Tax expense (benefit) from vested RSUs <sup>(8)</sup>	(1.1)	(0.9)	(8.1)	(7.6)
Tax credits <sup>(9)</sup>	-	-	0.2	(1.5)
<b>Non-GAAP amounts <sup>(7)</sup></b>	<b>\$ 39.5</b>	<b>\$ 78.2</b>	<b>\$ 344.8</b>	<b>\$ 224.9</b>
<b>Diluted Earnings Per Share from Continuing Operations</b>				
<b>Amounts on a GAAP basis</b>	<b>\$ 0.75</b>	<b>\$ 2.62</b>	<b>\$ 11.52</b>	<b>\$ 7.86</b>
Innovative technology costs, after-tax (includes related financing costs) <sup>(1)</sup>	0.38	0.28	1.21	0.93
Purchase accounting amortization, after-tax <sup>(2)</sup>	0.10	0.09	0.38	0.15
Change in fair value of contingent consideration, after-tax <sup>(3)</sup>	0.45	0.02	0.54	-
Gain on sale of subsidiary, after-tax <sup>(4)</sup>	-	-	(0.01)	(0.20)
Nonunion vacation policy enhancement, after-tax <sup>(5)</sup>	-	-	0.06	-
Transaction costs, after-tax <sup>(6)</sup>	-	-	-	0.16
Life insurance proceeds and changes in cash surrender value	(0.06)	0.03	0.11	(0.15)
Tax expense (benefit) from vested RSUs <sup>(8)</sup>	(0.04)	(0.03)	(0.32)	(0.29)
Tax credits <sup>(9)</sup>	-	-	0.01	(0.06)
<b>Non-GAAP amounts <sup>(7)</sup></b>	<b>\$ 1.58</b>	<b>\$ 3.02</b>	<b>\$ 13.49</b>	<b>\$ 8.40</b>

# ArcBest Consolidated

	<i>In Millions</i>
	<b>TTM</b>
	<b>3/31/23</b>
<b>Consolidated Cash Flow</b>	
<b>Cash and Short-term Investments, beginning of period</b>	<b>\$ 101</b>
Net Income	299
Depreciation and amortization <sup>(a)</sup>	140
Gain on sale of discontinued operations	(69)
Net change in other assets and liabilities <sup>(b)</sup>	133
<b>Cash from operations</b>	<b>\$ 503</b>
Purchase of property, plant and equipment, net	(225)
Proceeds from equipment financings	92
Proceeds from sale of discontinued operations	101
Internally developed software	(14)
<b>Free Cash Flow <sup>(c)</sup></b>	<b>\$ 457</b>
Business acquisitions	2
Payment of debt	(101)
Purchase of treasury stock	(62)
Dividend	(12)
Other	(19)
<b>Cash and Short-term Investments, end of period</b>	<b>\$ 366</b>

(a) Includes amortization of intangibles.

(b) Primarily reflects changes in working capital, timing of month end clearings, income tax payments.

(c) Free cash flow is a non-GAAP financial measure previously defined in this presentation. Free cash flow should not be construed as a better measurement than net cash provided by operating activities as determined under GAAP. Non-GAAP financial measures should be viewed in addition to, and not as an alternative for, our reported results. Other companies may calculate free cash flow differently; therefore, our free cash flow may not be comparable to similarly titled measures of other companies.



# Business Segments

Millions (\$000,000)	Three Months Ended 3/31/23	Three Months Ended 3/31/22	Per Day % Change	Twelve Months Ended 12/31/22	Twelve Months Ended 12/31/21	Per Day % Change
<b>Asset-Based</b>						
Revenue	\$ 697.8	\$ 705.3	(1.8%)	\$3,010.9	\$2,573.8	17.0%
Non-GAAP Operating Income <sup>(1)</sup>	53.5	87.0		409.6	288.3	
Non-GAAP Operating Ratio <sup>(1)</sup>	92.3%	87.7%		86.4%	88.8%	
Total Tons/Day	13,149	12,799	2.7%	13,113	12,912	1.6%
Total Shipments/Day	20,856	19,326	7.9%	19,895	19,610	1.5%
<b>Asset-Light<sup>(2)</sup></b>						
Revenue	\$ 438.1	\$ 595.3	(27.0%)	\$2,139.3	\$1,300.6	64.5%
Non-GAAP Operating Income <sup>(1)</sup>	4.1	25.1		83.8	44.7	



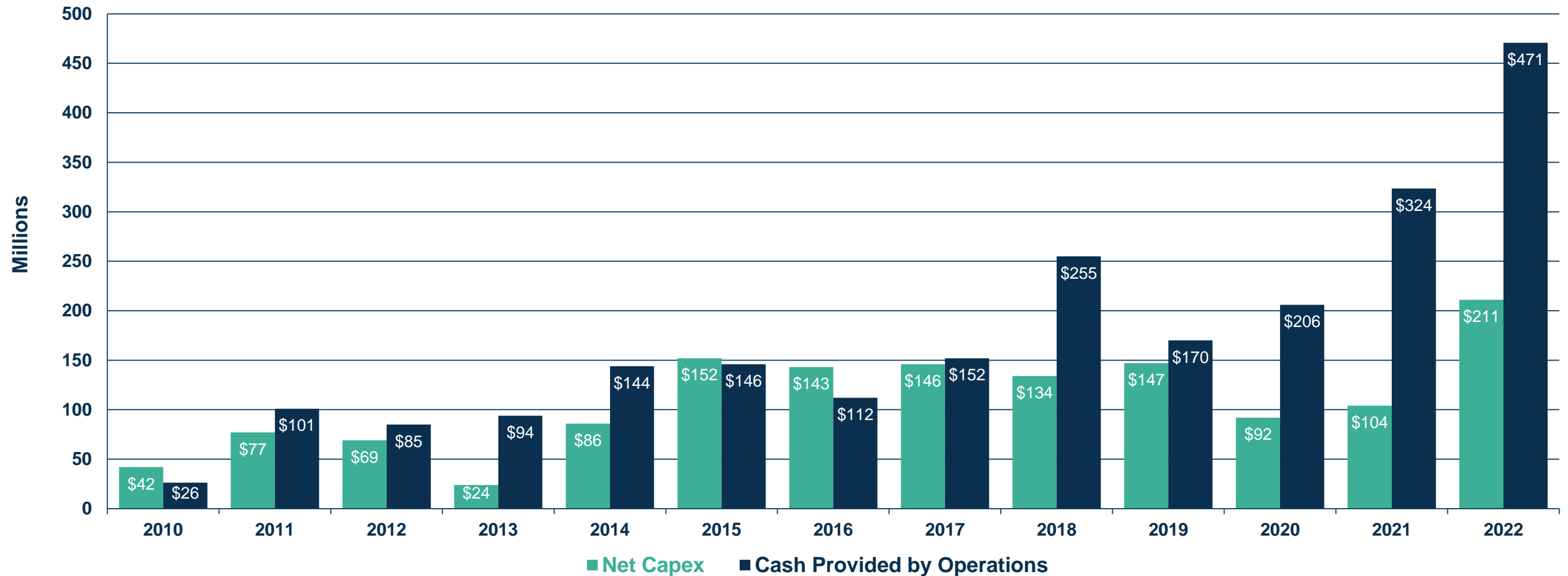
- 1) Operating Income and Operating Ratio are adjusted for certain unusual items. See the following slide for a reconciliation of the Non-GAAP figures presented above to GAAP financial measures.  
 2) Asset-Light represents the reportable segment previously named ArcBest. Asset-Light financial results previously included the ArcBest segment and FleetNet, which sold on February 28, 2023.

# Reconciliations of GAAP to Non-GAAP Financial Measures (Unaudited)

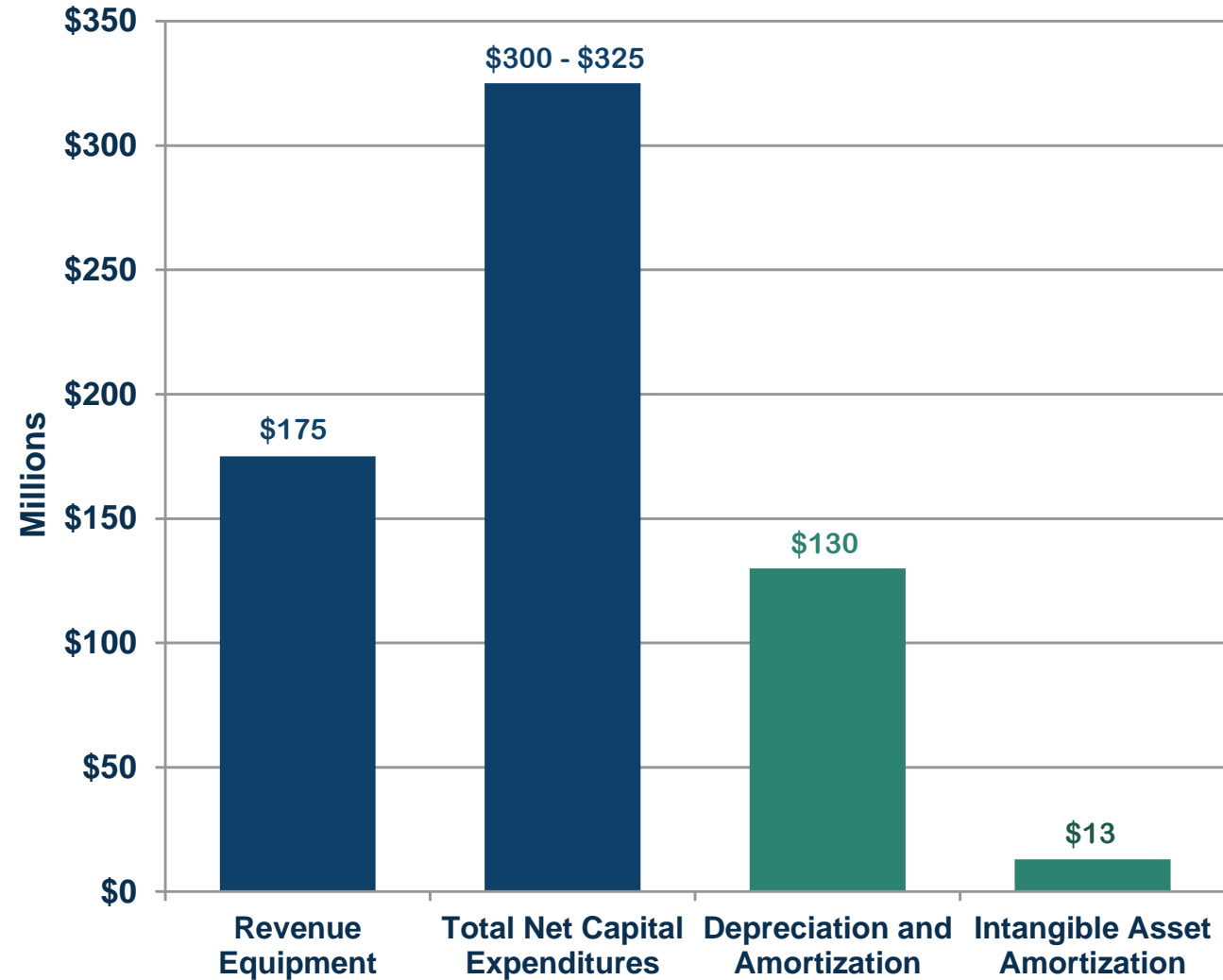
- 1) Represents costs associated with the freight handling pilot test program at ABF Freight.
- 2) Represents a one-time, noncash charge for enhancements to our nonunion vacation policy which were effective third quarter 2022.
- 3) Non-GAAP amounts are calculated in total and may not equal the sum of the GAAP and the non-GAAP adjustments due to rounding.
- 4) Asset-Light represents the reportable segment previously named ArcBest. Asset-Light financial results previously included the ArcBest segment and FleetNet, which sold on February 28, 2023.
- 5) Represents the amortization of acquired intangible assets in the Asset-Light business.
- 6) Represents increase in fair value of the contingent earnout consideration recorded for the MoLo acquisition.
- 7) Gain relates to the sale of the labor services portion of the ArcBest segment's moving business in second quarter 2021, including the contingent amount recognized in second quarter 2022 when the funds were released from escrow.

Millions (\$000,000)	Three Months Ended				Twelve Months Ended			
	3/31/2023		3/31/2022		12/31/2022		12/31/2021	
<b>ASSET-BASED SEGMENT</b>								
<b>Operating Income</b>								
<b>Amounts on a GAAP basis</b>	<b>\$ 47.5</b>	<b>93.2%</b>	<b>\$ 80.0</b>	<b>88.7%</b>	<b>\$ 381.1</b>	<b>87.3%</b>	<b>\$ 260.7</b>	<b>89.9%</b>
Innovative technology costs, pre-tax <sup>(1)</sup>	6.1	(0.9)	7.0	(1.0)	27.2	(0.9)	27.6	(1.1)
Nonunion vacation policy enhancement, pre-tax <sup>(2)</sup>	-	-	-	-	1.2	-	-	-
<b>Non-GAAP amounts <sup>(3)</sup></b>	<b>\$ 53.5</b>	<b>92.3%</b>	<b>\$ 87.0</b>	<b>87.7%</b>	<b>\$ 409.6</b>	<b>86.4%</b>	<b>\$ 288.3</b>	<b>88.8%</b>
<b>ASSET-LIGHT <sup>(4)</sup></b>								
<b>Operating Income</b>								
<b>Amounts on a GAAP basis</b>	<b>\$ (14.1)</b>	<b>103.2%</b>	<b>\$ 21.1</b>	<b>96.5%</b>	<b>\$ 52.7</b>	<b>97.5%</b>	<b>\$ 46.4</b>	<b>96.4%</b>
Purchase accounting amortization, pre-tax <sup>(5)</sup>	3.2	(0.7)	3.2	(0.5)	12.9	(0.6)	5.3	(0.4)
Change in fair value of contingent consideration, pre-tax <sup>(6)</sup>	15.0	(3.4)	0.8	(0.1)	18.3	(0.9)	-	-
Gain on sale of subsidiary, pre-tax <sup>(7)</sup>	-	-	-	-	(0.4)	-	(6.9)	0.5
Nonunion vacation policy enhancement, pre-tax <sup>(2)</sup>	-	-	-	-	0.3	-	-	-
<b>Non-GAAP amounts <sup>(3)</sup></b>	<b>\$ 4.1</b>	<b>99.1%</b>	<b>\$ 25.1</b>	<b>95.8%</b>	<b>\$ 83.8</b>	<b>96.1%</b>	<b>\$ 44.7</b>	<b>96.6%</b>

# Net Capital Expenditures vs. Operating Cash

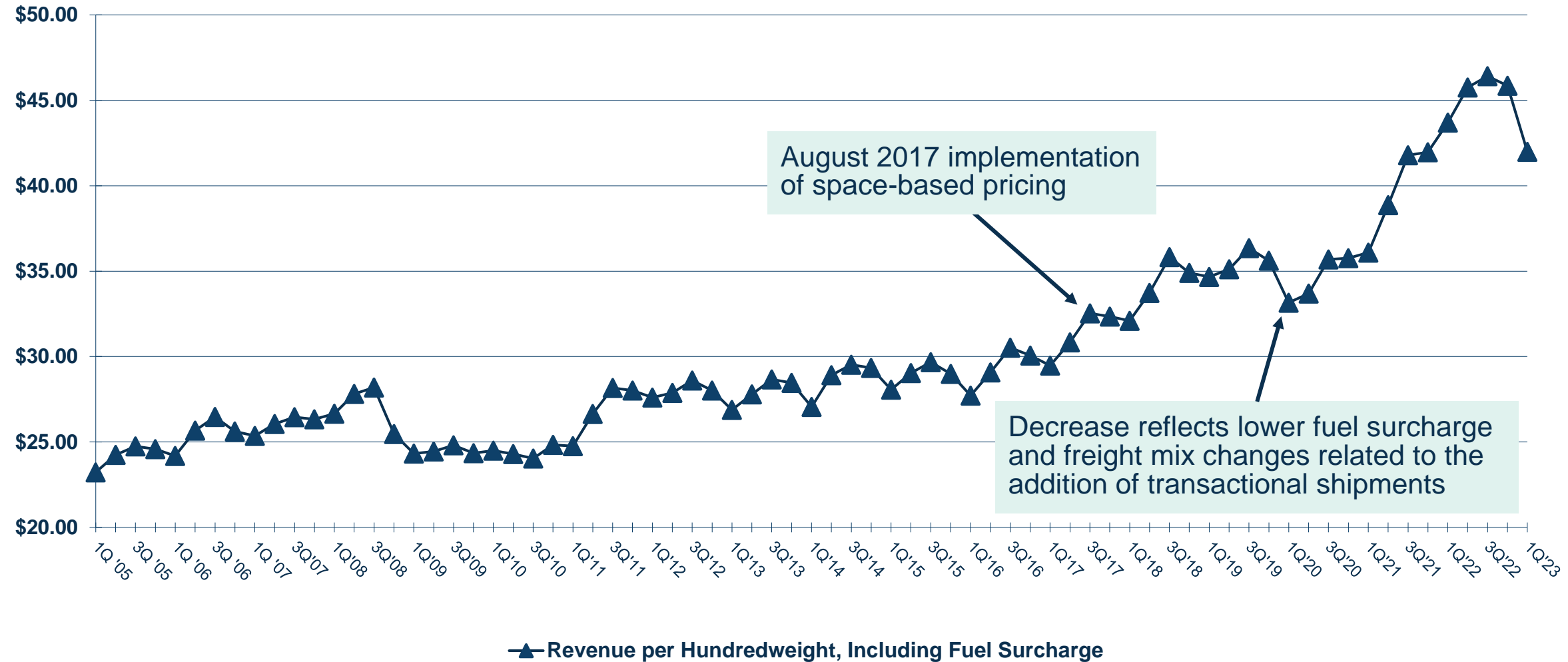


## 2023 Net Capital Expenditures (estimated)



- Total Net Capital Expenditures, including financed equipment: \$300 million to \$325 million (approximately \$60 million of previously planned 2022 net capital expenditures, associated with supply chain-related manufacturing delays and cancellations, are included in the 2023 net capital expenditures total).
- Includes revenue equipment purchases (majority for Asset-Based) of \$175 million.
- Includes real estate expenditures (majority for Asset-Based) of \$55 million to \$65 million.
- The remaining amount of capital expenditures includes items related to technology and miscellaneous dock equipment upgrades and enhancements.
- Depreciation and amortization costs on property, plant and equipment: approximately \$130 million
- Intangible asset amortization, primarily reflecting purchase accounting amortization related to the MoLo acquisition: \$13 million

# Asset-Based Billed Revenue Per Hundredweight (including FSC)



# Additional Information

The following information was included in an exhibit of an ArcBest 8-K filed on 4/28/23.

## SUMMARY OPERATING AND FINANCIAL IMPACTS

### Asset-Based Segment

#### 1Q'23 Year-over-Year Yield Metrics

- Billed Rev/Cwt on LTL-rated freight, excluding fuel surcharges, decreased by a percentage in the low single digits.
- Billed Rev/Cwt on core LTL rated business, excluding fuel surcharges, increased by a percentage in the high single digits.
- Average price increase on contract renewals and deferred pricing agreements negotiated during 1Q'23: +3.9%.

#### Year-over-Year Monthly Total Daily Business Trends

	<u>January 2023</u>	<u>February 2023</u>	<u>March 2023</u>	<u>April 2023<sup>(1)(2)</sup></u>
Billed Revenue/Day <sup>(3)</sup>	+1.7 %	+1.8 %	-6.1 %	-11 %
Total Tons/Day	+1.6 %	+2.1 %	+4.3 %	Flat
Total Shipments/Day	+7.1 %	+9.5 %	+7.3 %	+4 %

1) Statistics for the full month of April 2023 have not been finalized and are preliminary.

2) There will be 19.5 workdays in April 2023 and there were 20.5 workdays in April 2022.

3) Revenue for undelivered freight is deferred for financial statement purposes in accordance with the Asset-Based segment revenue recognition policy. Billed revenue per day has not been adjusted for the portion of revenue deferred for financial statement purposes.



# Additional Information

*The following information was included in an exhibit of an ArcBest 8-K filed on 4/28/23.*

## SUMMARY OPERATING AND FINANCIAL IMPACTS

### Asset-Based Segment

#### April 2023 Business Update

Statistics for April 2023 have not been finalized. Preliminary Asset-Based financial metrics and business trends for April 2023, compared to the same period last year, are as follows:

- Total Billed Revenue/CWT decreased approximately 10% impacted by lower fuel surcharge.
- Total Billed Revenue/Shipment decreased approximately 14%.
- Total Weight/Shipment decreased approximately 4%.

The April 2023 Asset-Based tonnage and shipment trends, including the year-over-year decrease in weight per shipment, have been impacted by changes in freight profile and business mix. The slowdown in the general economy has impacted customer order quantities and resulting shipment sizes compared to April 2022. Our tech-enabled dynamic LTL-rated, market-based pricing program has been effective in optimizing revenue and managing to more consistent business levels by filling available capacity in our network during this weaker economic environment. As a result, dynamic LTL-rated business drove the shipment and tonnage growth, which was offset by lower demand from core accounts.

The pricing environment continues to be rational as the revenue per hundredweight change in April 2023 followed a 19% increase in April 2022 versus April 2021. Pricing on core LTL-rated business, excluding fuel surcharges, increased by a percentage in the mid-single digits in April 2023.



# Additional Information

*The following information was included in an exhibit of an ArcBest 8-K filed on 4/28/23.*

## SUMMARY OPERATING AND FINANCIAL IMPACTS

### Asset-Based Segment

#### April 2023 Business Update (cont.)

Revenue and tonnage levels in April are trending more moderately than the seasonal improvement that the Asset-Based business has typically experienced from first quarter to second quarter. This is due to the current weak economic environment, including a softer housing market that impacts household goods shipments in the ABF Freight network, and strategic actions to improve consistency of Asset-Based business levels. Considering that the ArcBest Asset-Based operating ratio in first quarter 2023 was the second best for a first quarter in the company's history, the operating ratio is currently expected to sequentially improve in the range of 200 basis points from first quarter 2023 to second quarter 2023

#### 2Q'23 Other Items

- Projected Innovative Technology Costs in our Asset-Based business associated with the freight handling pilot test program at ABF Freight (non-GAAP reconciling item): \$7 million vs. \$8 million in 2Q'22
- There will be 63.5 workdays in 2Q'23, and there were 63.5 workdays in 2Q'22.





# Additional Information

The following information was included in an exhibit of an ArcBest 8-K filed on 4/28/23.

## SUMMARY OPERATING AND FINANCIAL IMPACTS

### Asset-Light Operating Segment

#### 1Q'23 and April 2023 Monthly Total Daily Business Trends

	<u>January 2023</u>	<u>February 2023</u>	<u>March 2023</u>	<u>April 2023<sup>(1)(2)</sup></u>
Revenue/Day (Year-over-Year)	-22.8 %	-26.4 %	-31.0 %	-29 %
Shipments/Day (Year-over-Year) <sup>(3)</sup>	+2.6 %	+2.0 %	-1.1 %	+1 %
Revenue/Shipment (Year-over-Year) <sup>(3)</sup>	-26.3 %	-31.1 %	-33.9 %	-31 %
Purchased Transportation Expense as a % of Revenue	85.6 %	84.8 %	83.1 %	83 %

1) Statistics for the full month of April 2023 have not been finalized and are preliminary.

2) There will be 19.5 workdays in April 2023, and there were 20.5 workdays in April 2022.

3) Changes in Shipments/Day and Revenue/Shipment do not include managed transportation solutions transactions for the Asset-Light operating segment for the periods presented.

Second quarter 2022 purchased transportation expense as a percentage of revenue was 81.5%. Year-over-year changes in revenue per shipment and purchased transportation expense as a percentage of revenue reflect continued market softness combined with business mix changes. During the current period of market softness and lower average shipment revenue, active management of operating expenses continues in order to better align with business levels. When compared to first quarter 2023, these cost reductions, (which will impact operating expenses excluding purchased transportation and the impact of the change in fair value of contingent consideration), are expected to be in a range of \$2 million to \$3 million for second quarter 2023, provided the measures are maintained throughout the quarter.



# Additional Information

*The following information was included in an exhibit of an ArcBest 8-K filed on 4/28/23.*

## **SUMMARY OPERATING AND FINANCIAL IMPACTS**

### **ArcBest Consolidated**

On a preliminary basis, April 2023 consolidated revenues decreased approximately 18% on a per day basis compared to April 2022.

#### **2Q'23 – Projected Other Items**

- Projected Innovative Technology Costs in “Other and eliminations” related to our freight handling pilot program and human-centered remote and automated operations, as previously announced in connection with our investment in Phantom Auto (non-GAAP reconciling item): \$5 million vs. \$2 million in 2Q'22
- Loss in “Other and eliminations” (non-GAAP basis which excludes Projected Innovative Technology Costs): \$6 million vs. \$6 million in 2Q'22
- Interest Income, net of Interest Expense: \$0.5 million vs. Interest Expense, net of Interest Income of \$1.5 million in 2Q'22

#### **FY'23 – Projected Other Items**

- Projected Innovative Technology Costs in “Other and eliminations” related to our freight handling pilot program and human-centered remote and automated operations, as previously announced in connection with our investment in Phantom Auto (non-GAAP reconciling item): \$20 million vs. \$14 million in 2022
- Loss in “Other and eliminations” (non-GAAP basis which excludes Projected Innovative Technology Costs and other items): \$24 million vs. \$27 million in 2022. The lower loss in 2023 is the result of certain costs in 2022 that are not expected to recur in 2023.
- Interest Income, net of Interest Expense: \$2 million vs. Interest Expense, net of Interest Income of \$4 million in 2022

# Additional Information

*The following information was included in an exhibit of an ArcBest 8-K filed on 4/28/23.*

## SUMMARY OPERATING AND FINANCIAL IMPACTS

### ArcBest Consolidated

#### **“Other and eliminations” within Operating Income on the Operating Segment Data and Operating Ratios statement**

- The “Other and eliminations” line includes expenses related to shared services for the delivery of comprehensive transportation and logistics services to ArcBest’s customers, as well as investments in ArcBest technology and innovation. Shared services represent costs incurred to support all segments including sales, yield, customer service, marketing, capacity sourcing functions, human resources, financial services, information technology, legal and other company-wide services. Shared services are primarily allocated to the reporting segments based upon resource utilization-related metrics, such as shipment levels, and therefore fluctuate with business levels. As a result, the loss in “Other and eliminations” tends to be higher in periods when business levels are lower and, consequently, allocations to operating segments are lower.



# Additional Information

*The following information was included in an exhibit of an ArcBest 8-K filed on 4/28/23.*

## SUMMARY OPERATING AND FINANCIAL IMPACTS

### ArcBest Consolidated

#### MoLo Contingent Earnout Consideration

- Projected expenses related to fair value adjustments for contingent earnout consideration related to the MoLo acquisition in “Other Expense” in the Asset-Light ArcBest operating segment (non-GAAP reconciling item): \$5 million to \$7 million in 2Q’23 and \$30 million to \$35 million in FY’23. These estimates are subject to change and are based on a number of assumptions as described in the following paragraph.
- As previously disclosed, contingent earnout consideration for the MoLo acquisition will be paid based on achievement of certain targets of adjusted earnings before interest, taxes, depreciation, and amortization, as adjusted for certain items pursuant to the merger agreement, for years 2023 through 2025. The liability for contingent earnout consideration is remeasured at fair value each quarter, and any change in fair value as a result of the recurring quarterly assessment is recognized in operating income. Factors impacting the fair value of the contingent earnout consideration include actual and forecasted operating results of MoLo, market volatility and discount rate considerations (including interest rates and other market factors).



# Additional Information

*The following information was included in an exhibit of an ArcBest 8-K filed on 4/28/23.*

## SUMMARY OPERATING AND FINANCIAL IMPACTS

### ArcBest Consolidated Capital Expenditures

#### FY'23 – Projected

- Total Net Capital Expenditures, including financed equipment: \$300 million to \$325 million
- As noted above, approximately \$60 million of previously planned 2022 net capital expenditures, associated with supply chain-related manufacturing delays and cancellations, are included in the 2023 net capital expenditures total.
- Includes revenue equipment purchases (majority for Asset-Based) of \$175 million.
- Includes real estate expenditures (majority for Asset-Based) of \$55 million to \$65 million.
- The remaining amount of capital expenditures includes items related to technology and miscellaneous dock equipment upgrades and enhancements.
- Depreciation and amortization costs on property, plant and equipment: approximately \$130 million
- Intangible asset amortization, primarily reflecting purchase accounting amortization related to the MoLo acquisition: \$13 million



# Additional Information

*The following information was included in an exhibit of an ArcBest 8-K filed on 4/28/23.*

## SUMMARY OPERATING AND FINANCIAL IMPACTS

### ArcBest Consolidated

#### Share Repurchase Program

- Based on repurchases settled through Thursday April 27, 2023, \$96.0 million remains available under the current repurchase authorization for future common stock purchases.

#### Tax Rate

- ArcBest's first quarter 2023 effective GAAP tax rate for continuing operations was 20.0%. The "Effective Tax Rate Reconciliation" table of ArcBest's first quarter 2023 earnings press release in Exhibit 99.1 shows the reconciliation of GAAP to non-GAAP effective tax rates. The effective tax rate used to calculate the first quarter 2023 non-GAAP EPS from continuing operations was 25.5%. Under the current tax laws, we expect our full year 2023 non-GAAP tax rate for continuing operations to be in a range of 26% to 26.5%. The effective tax rate may be impacted by discrete items that could occur throughout the year.



# Additional Information

The following information was included in an exhibit of an ArcBest 8-K filed on 4/28/23.

## SUMMARY OPERATING AND FINANCIAL IMPACTS

### ArcBest Consolidated

#### “Other, net” line within Other Income (Costs) on the Consolidated Statements of Operations

- The “Other, net” line of ArcBest’s income statement primarily includes the costs associated with postretirement plans and changes in cash surrender value of life insurance. After excluding non-GAAP reconciling items detailed in the table below, ArcBest expects the 2023 non-GAAP “Other, net” expense to approximate the 2022 expense.
- Changes in cash surrender value of life insurance included an increase of \$1.5 million in first quarter 2023 compared to a decrease of \$0.8 million in first quarter 2022, reflecting market gains experienced in first quarter 2023 on these assets that are invested much like pension plan assets. ArcBest excludes changes in cash surrender value when presenting non-GAAP net income and EPS.

	<b>Three Months Ended</b>	
	<b>March 31</b>	
	<b>2023</b>	<b>2022</b>
	(in millions)	
<b>Other, net</b>		
<b>Amounts on GAAP basis - income (costs)</b>	<b>\$ 1.8</b>	<b>\$ (0.8)</b>
Non-GAAP Adjustments:		
Life insurance proceeds and gains in cash surrender value <sup>(1)</sup>	<b>(1.5)</b>	<b>0.8</b>
<b>Non-GAAP amounts - income (costs)</b>	<b>\$ 0.3</b>	<b>\$ —</b>

<sup>1)</sup> Amounts in parentheses indicate gains.

# ArcBest Consolidated

(continuing operations)<sup>(1)</sup>

(Unaudited)

## RECONCILIATIONS OF GAAP TO NON-GAAP FINANCIAL MEASURES

2018      2019      2020      2021      2022      1Q'23 TTM

(\$ millions)

### ArcBest Corporation - Consolidated

#### Operating Income

	2018	2019	2020	2021	2022	1Q'23 TTM
<b>Amounts on a GAAP basis</b> <sup>(1)</sup>	<b>\$ 103.6</b>	<b>\$ 57.9</b>	<b>\$ 93.7</b>	<b>\$ 277.0</b>	<b>\$ 394.5</b>	<b>\$ 322.7</b>
Restructuring charges, pre-tax <sup>(2)</sup>	1.7	-	-	-	-	-
Transaction costs, pre-tax <sup>(3)</sup>	-	-	-	6.0	-	-
Multiemployer pension withdrawal liability charge, pre-tax <sup>(4)</sup>	37.9	-	-	-	-	-
Gain on sale of subsidiaries, pre-tax <sup>(5)</sup>	(1.9)	-	-	(6.9)	(0.4)	(0.4)
Innovative technology costs, pre-tax <sup>(6)</sup>	8.5	20.7	25.6	32.8	40.8	43.6
ELD conversion costs, pre-tax <sup>(7)</sup>	-	2.7	-	-	-	-
Asset impairment, pre-tax <sup>(8)</sup>	-	26.5	-	-	-	-
Nonunion pension termination costs, pre-tax <sup>(9)</sup>	-	0.3	-	-	-	-
Purchase accounting amortization, pre-tax <sup>(10)</sup>	4.2	4.2	3.7	5.3	12.9	12.9
Change in fair value of contingent consideration, pre-tax <sup>(11)</sup>	-	-	-	-	18.3	32.5
Nonunion vacation policy enhancement, pre-tax <sup>(12)</sup>	-	-	-	-	2.0	2.0
<b>Non-GAAP amounts</b> <sup>(13)</sup>	<b>\$ 154.0</b>	<b>\$ 112.3</b>	<b>\$ 123.1</b>	<b>\$ 314.1</b>	<b>\$ 468.1</b>	<b>\$ 413.3</b>

1) Historical results of FleetNet have been excluded from results for all periods presented, and reclassifications have been made to the prior-period financial statements to conform to current-year presentation.

2) Restructuring charges relate to the realignment of the Company's organizational structure announced in November 2016.

3) Represents costs associated with the November 1, 2021, acquisition of MoLo Solutions, LLC.

4) Represents a one-time charge recognized in June 2018 for the multiemployer pension fund withdrawal liability resulting from the transition agreement ABF Freight, Inc. entered into with the New England Teamsters and Trucking Industry Pension Fund.

5) Gains associated with the December 2017 and April 2021 divestitures of moving services subsidiaries for which the gains were recognized in third quarter 2017 and 2018 and second quarter 2021, respectively, when the contingent consideration was received on the transactions, as well as including the contingent amount recognized in second quarter 2022 when the funds were released to escrow.

6) Costs associated with the freight handling pilot test program at ABF Freight announced in third quarter 2019 and initiatives to optimize performance through technological innovation, including costs related to our investment in human-centered remote operation software announced in first quarter 2022. Costs for 2018-2020 have been adjusted to conform to the current-year presentation.

7) Impairment charges related to equipment replacement and other one-time costs incurred to comply with the electronic logging device ("ELD") mandate which became effective in December 2019.

8) Noncash impairment charge recognized in fourth quarter 2019 relates to a portion of the goodwill, customer relationship intangible assets, and revenue equipment associated with the acquisition of truckload brokerage and truckload dedicated businesses within the Asset-Light segment.

9) Represents a consulting fee incurred in third quarter 2019 associated with the termination of the nonunion defined benefit pension plan.

10) Represents the amortization of acquired intangible assets in the Asset-Light segment.

11) Represents increase in fair value of the contingent earnout consideration recorded for the MoLo acquisition.

12) Represents a one-time, noncash charge for enhancements to our nonunion vacation policy which were effective third quarter 2022.

13) Non-GAAP amounts are calculated in total and may not equal the sum of the GAAP and the non-GAAP adjustments due to rounding.



# ArcBest Consolidated

(continuing operations)<sup>(1)</sup>

(Unaudited)

## RECONCILIATIONS OF GAAP TO NON-GAAP FINANCIAL MEASURES

### ArcBest Corporation – Consolidated

#### Diluted Earnings Per Share

	2018	2019	2020	2021	2022	1Q'23 TTM
	(\$ millions)					
<b>Amounts on a GAAP basis</b> <sup>(1)</sup>	\$ 2.35	\$ 1.33	\$ 2.55	\$ 7.86	\$ 11.52	\$ 9.64
Restructuring charges, after-tax <sup>(2)</sup>	0.05	-	-	-	-	-
Transaction costs, after-tax <sup>(3)</sup>	-	-	-	0.16	-	-
Multiemployer pension withdrawal liability charge, after-tax <sup>(4)</sup>	1.05	-	-	-	-	-
Gain on sale of subsidiaries, after-tax <sup>(5)</sup>	(0.05)	-	-	(0.20)	(0.01)	(0.01)
Innovative technology costs, after-tax (includes related financing costs) <sup>(6)</sup>	0.24	0.59	0.74	0.93	1.21	1.31
ELD conversion costs, after-tax <sup>(7)</sup>	-	0.08	-	-	-	-
Asset impairment, after-tax <sup>(8)</sup>	-	0.75	-	-	-	-
Nonunion pension termination costs, after-tax <sup>(9)</sup>	-	0.01	-	-	-	-
Purchase accounting amortization, after-tax <sup>(10)</sup>	0.12	0.12	0.11	0.15	0.38	0.38
Change in fair value of contingent consideration, after-tax <sup>(11)</sup>	-	-	-	-	0.54	0.97
Nonunion pension expense, including settlement expense, after-tax <sup>(12)</sup>	0.51	0.30	-	-	-	-
Nonunion vacation policy enhancement, after-tax <sup>(13)</sup>	-	-	-	-	0.06	0.06
Life insurance proceeds and changes in cash surrender value	-	(0.14)	(0.09)	(0.15)	0.11	0.02
Tax expense (benefit) from vested RSUs <sup>(14)</sup>	(0.03)	0.02	0.02	(0.29)	(0.32)	(0.32)
Tax credits <sup>(15)</sup>	(0.05)	(0.10)	(0.05)	(0.06)	0.01	(0.02)
Impact of 2017 Tax Reform Act <sup>(16)</sup>	(0.14)	-	-	-	-	-
<b>Non-GAAP amounts</b> <sup>(17)</sup>	\$ 4.05	\$ 2.96	\$ 3.28	\$ 8.40	\$ 13.49	\$ 12.02

1) Historical results of FleetNet have been excluded from results for all periods presented, and reclassifications have been made to the prior-period financial statements to conform to current-year presentation.

2) Restructuring charges relate to the realignment of the Company's organizational structure announced in November 2016.

3) Represents costs associated with the November 1, 2021, acquisition of MoLo Solutions, LLC.

4) Represents one-time charge recognized in June 2018 for the multiemployer pension fund withdrawal liability resulting from the transition agreement ABF Freight, Inc. entered into with the New England Teamsters and Trucking Industry Pension Fund.

5) Gains associated with the December 2017 and April 2021 divestitures of moving services subsidiaries for which the gains were recognized in third quarter 2017 and 2018 and second quarter 2021, respectively, when the contingent consideration was received on the transactions, as well as including the contingent amount recognized in second quarter 2022 when the funds were released to escrow.

6) Costs associated with the freight handling pilot test program at ABF Freight announced in third quarter 2019 and initiatives to optimize performance through technological innovation, including costs related to our investment in human-centered remote operation software announced in first quarter 2022. Costs for 2018-2020 have been adjusted to conform to the current-year presentation.

7) Impairment charges related to equipment replacement and other one-time costs incurred to comply with the electronic logging device ("ELD") mandate which became effective in December 2019.

8) Noncash impairment charge recognized in fourth quarter 2019 relates to a portion of the goodwill, customer relationship intangible assets, and revenue equipment associated with the acquisition of truckload brokerage and truckload dedicated businesses within the Asset-Light segment.

9) Consulting fee incurred in third quarter 2019 associated with the termination of the nonunion defined benefit pension plan.

10) Represents the amortization of acquired intangible assets related to the November 1, 2021 acquisition of MoLo and previously acquired businesses in the Asset-Light segment.

11) Represents increase in fair value of the contingent earnout consideration recorded for the MoLo acquisition.

12) Represents nonunion pension expense, including pension settlement and termination expense, related to the Company's nonunion defined benefit pension plan for which plan termination was completed in 2019. Also includes pension settlement expense related to the Company's supplemental benefit plan.

13) Represents a one-time, noncash charge for enhancements to our nonunion vacation policy which were effective third quarter 2022.

14) Represents recognition of the tax impact for the vesting of share-based compensation.

15) Represents tax credits recognized in the tax provision which relate to a prior tax year due to timing of recognition or retroactive reinstatement of the tax credits. Includes amounts related to alternative fuel tax credit in 2018, 2019 and 2022. Includes amounts related to research and development tax credit in 2019, 2020 and 2021. The 2022 period also includes amounts related to the alternative fuel tax credit for the year ended December 31, 2021 which were recorded in third quarter 2022.

16) Impact on current or deferred income tax expense as a result of recognizing the tax effects of the Tax Cuts and Jobs Act that was signed into law on December 22, 2017.

17) Non-GAAP amounts are calculated in total and may not equal the sum of the GAAP and the non-GAAP adjustments due to rounding.

# Reconciliations of GAAP to Non-GAAP Financial Measures (Unaudited)

- 1) Adjusted EBITDA is a primary component of the financial covenants contained in ArcBest Corporation's Fourth Amended and Restated Credit Agreement. Management believes Adjusted EBITDA to be relevant and useful information, as EBITDA is a standard measure commonly reported and widely used by analysts, investors, and others to measure financial performance and ability to service debt obligations. Furthermore, management uses Adjusted EBITDA as a key measure of performance and for business planning. However, these non-GAAP financial measures should not be construed as better measurements than operating income, operating cash flow, net income, or earnings per share, as determined under GAAP. Non-GAAP financial measures should be viewed in addition to, and not as an alternative for, our reported results. Other companies may calculate EBITDA differently; therefore, our Adjusted EBITDA may not be comparable to similarly titled measures of other companies.
- 2) Includes amortization of intangibles associated with acquired businesses.
- 3) Represents increase in fair value of the contingent earnout consideration recorded for the MoLo acquisition.
- 4) Gain relates to the contingent amount recognized in second quarter 2022 when the funds were released from escrow on the 2021 sale of the labor services portion of the Asset-Light segment's moving business.
- 5) Consolidated adjusted EBITDA is calculated in total and may not equal the sum of the adjustments due to rounding.

## CONSOLIDATED ADJUSTED EBITDA<sup>(1)</sup> (from continuing operations)

Twelve Months Ended  
March 31, 2023

(\$ millions)

<b>Net Income</b>	<b>\$ 245.5</b>
Interest and other related financing costs	(8.1)
Income tax provision	76.1
Depreciation and amortization <sup>(2)</sup>	138.8
Amortization of share-based compensation	12.0
Change in fair value of contingent consideration <sup>(3)</sup>	32.5
Gain on sale of subsidiary <sup>(4)</sup>	(0.4)
<b>Consolidated Adjusted EBITDA <sup>(5)</sup></b>	<b>\$ 496.3</b>



# Asset-Based

RECONCILIATIONS OF GAAP TO NON-GAAP FINANCIAL MEASURES	(Unaudited)															
	2016		2017		2018		2019		2020		2021		2022		1Q'23 TTM	
	(\$ millions)															
<b>ArcBest Corporation – Asset-Based Segment</b>																
<b>Operating Income</b>																
Amounts on a GAAP basis <sup>(1)</sup>	\$ 36.9	98.1%	\$ 57.9	97.1%	\$ 103.9	95.2%	\$ 102.1	95.2%	\$ 98.9	95.3%	\$ 260.7	89.9%	\$ 381.1	87.3%	\$ 348.6	88.4%
Restructuring charges, pre-tax <sup>(2)</sup>	1.2	(0.1)	0.3	-	-	-	-	-	-	-	-	-	-	-	-	-
Multiemployer pension withdrawal liability charge, pre-tax <sup>(3)</sup>	-	-	-	-	37.9	(1.7)	-	-	-	-	-	-	-	-	-	-
Innovative technology costs, pre-tax <sup>(4)</sup>	1.9	(0.1)	3.0	(0.1)	3.8	(0.2)	13.7	(0.6)	22.5	(1.1)	27.6	(1.1)	27.2	(0.9)	26.3	(0.9)
ELD conversion costs, pre-tax <sup>(5)</sup>	-	-	-	-	-	-	2.7	(0.1)	-	-	-	-	-	-	-	-
Nonunion vacation policy enhancement, pre-tax <sup>(6)</sup>	-	-	-	-	-	-	-	-	-	-	-	-	1.2	-	1.2	-
Nonunion pension termination costs, pre-tax <sup>(7)</sup>	-	-	-	-	-	-	0.3	-	-	-	-	-	-	-	-	-
Non-GAAP amounts <sup>(8)</sup>	\$ 39.9	97.9%	\$ 61.2	96.9%	\$ 145.6	93.3%	\$ 118.8	94.5%	\$ 121.3	94.2%	\$ 288.3	88.8%	\$ 409.6	86.4%	\$ 376.1	87.5%

- 1) Operating Income for 2016-2017 has been adjusted for the January 1, 2018 adoption of an amendment to ASC Topic 715 which requires the components of net periodic benefit cost other than service cost for our pension, SBP and postretirement plans to be presented within Other Income (Costs) in the consolidated financial statements and, therefore, excluded from Operating Income presented in this table.
- 2) Restructuring charges relate to the realignment of the Company's organizational structure announced in November 2016.
- 3) Represents a one-time charge recognized in June 2018 for the multiemployer pension fund withdrawal liability resulting from the transition agreement ABF Freight, Inc. entered into with the New England Teamsters and Trucking Industry Pension Fund.
- 4) Represents costs associated with the freight handling pilot test program at ABF Freight. Costs for 2016-2020 have been adjusted to conform to the current-year presentation.
- 5) Impairment charges related to equipment replacement and other one-time costs incurred to comply with the electronic logging device ("ELD") mandate which became effective in December 2019.
- 6) Represents a one-time, noncash charge for enhancements to our nonunion vacation policy which were effective third quarter 2022.
- 7) Consulting fee incurred in third quarter 2019 associated with the termination of the nonunion defined benefit pension plan.
- 8) Non-GAAP amounts are calculated in total and may not equal the sum of the GAAP and the non-GAAP adjustments due to rounding.



*Note: ArcBest Corporation reports its financial results in accordance with generally accepted accounting principles ("GAAP"). However, management believes that certain non-GAAP performance measures utilized for internal analysis provides analysts, investors, and others the same information that we use internally for purposes of assessing our core operating performance and provides meaningful comparisons between current and prior period results, as well as important information regarding performance trends. Accordingly, using these measures improves comparability in analyzing our performance because it removes the impact of items from operating results that, in management's opinion, do not reflect our core operating performance. Non-GAAP financial measures should be viewed in addition to, and not as an alternative for, our reported results. These financial measures should not be construed as better measurements than operating income (loss), operating cash flow, net income (loss) or earnings (loss) per share, as determined under GAAP.*

*ArcBest*

# Investor Presentation

